

# PISA

ФИНАНСОВАЯ ГРАМОТНОСТЬ  
(спецификация и образцы заданий)



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Издание содержит задания, направленные на выявление уровня финансовой грамотности, предложенные обучающимся / студентам (15-летним подросткам) **при проведении международного сравнительного исследования PISA.**

Издание дополнено заданиями, которые были использованы в исследованиях предыдущих циклов PISA и обнародованы Организацией экономического сотрудничества и развития. Ко всем заданиям даны как полностью правильные ответы, так и вариации частично правильных и неправильных ответов.

Издание рекомендовано широкому кругу лиц: учителям, ученым-педагогам, методистам, специалистам в области педагогических измерений, а также учащимся учреждений общего среднего образования.

УО «Республиканский институт контроля знаний»

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PISA:  
ФИНАНСОВАЯ  
ГРАМОТНОСТЬ

Минск  
2020

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# ВВЕДЕНИЕ

В 2018 году белорусские обучающиеся впервые приняли участие в Международной программе по оценке образовательных достижений обучающихся PISA. PISA – это исследование, которое оценивает уровень знаний 15-летних обучающихся по ключевым компетенциям, а также способствует повышению качества и эффективности образовательных систем. В 2018 году в международном исследовании приняли участие около 600000 подростков из 79 стран.

Ключевыми направлениями исследования PISA являются читательская, математическая и естественнонаучная грамотность. В цикле 2018 года акцент был сделан на изучении уровня читательской грамотности подростков.

Тестирование включает в себя 2 блока заданий, направленных на определение уровня грамотности подростков по соответствующим направлениям исследования. Тестирование проводится в компьютерном формате. На выполнение заданий тестируемым отводится 2 часа.

Помимо заданий по 3 основным направлениям исследования, в цикле 2021 года учащимся также будут представлены задания на определение уровня финансовой грамотности.

Первая часть данного пособия содержит открытые задания PISA по оценке финансовой грамотности, при помощи которых обучающиеся смогут ознакомиться с разнообразными формами и типами вопросов, с которыми они могут столкнуться при участии в исследовании. Все задания сопровождаются правильными ответами. В некоторых заданиях также представлены ответы, которые могут засчитываться частично, и варианты неправильных ответов, к которым приводятся комментарии и пояснения.

Вторая часть пособия представляет собой спецификацию исследования финансовой грамотности. Для сохранения аутентичности материалов и точности терминологии спецификация приводится на языке оригинала.

# ЧАСТЬ 1: ПРИМЕРЫ ЗАДАНИЙ ПО ФИНАНСОВОЙ ГРАМОТНОСТИ

## СЧЕТ

		Счет		
		Номер счета: 2034 Дата выпуска: 28 февраля		
<b>Любимая одежда</b>				
Мария Петрова ул. Зеленая, д. 23, кв. 5 г. Зедвилль 3122 Зедландия			Любимая одежда ул. Новая, д. 20 г. Зедтаун 2090 Зедландия	
Код товара	Описание	Количество	Цена за единицу	Всего (без учета налога)
T011	Майка	3	20	60 зед
M023	Джинсы	1	60	60 зед
S002	Шарф	1	10	10 зед
<b>Всего без учета налога:</b>				130 зед
<b>Налог 10%:</b>				13 зед
<b>Почтовый сбор:</b>				10 зед
<b>Всего с учетом налога:</b>				153 зед
<b>Уплачено:</b>				0 зед
<b>Всего к оплате:</b>				153 зед
<b>Крайний срок оплаты:</b>				31 марта

### Вопрос 1: СЧЕТ

Почему этот счет был отправлен Марии?

А. Потому что Мария должна заплатить компании «Любимая одежда» деньги.

- В. Потому что «Любимая одежда» должна заплатить Марии деньги.
- С. Потому что Мария заплатила компании «Любимая одежда» деньги.
- Д. Потому что «Любимая одежда» заплатила Марии деньги.

**СЧЕТ: ОЦЕНКА ОТВЕТА НА ВОПРОС 1**

***Ответ принимается полностью***

- А. Потому что Мария должна заплатить компании «Любимая одежда» деньги.

***Ответ не принимается***

Другие ответы.

ИЛИ

Ответ отсутствует.

**Вопрос 2: СЧЕТ**

Какую сумму Мария должна заплатить за доставку?

Цена за доставку:..... зед.

**СЧЕТ: ОЦЕНКА ОТВЕТА НА ВОПРОС 2**

***Ответ принимается полностью***

10 зед.

***Ответ не принимается***

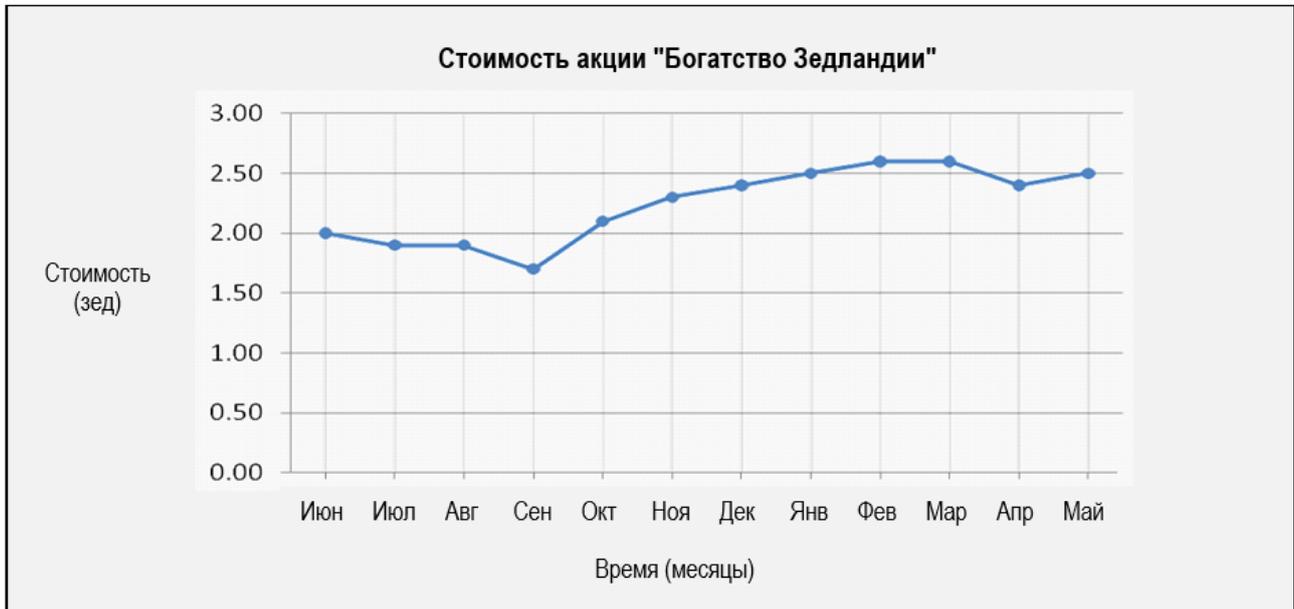
Другие ответы.

ИЛИ

Ответ отсутствует.

# АКЦИИ

На графике отражена стоимость одной акции компании «Богатство Зедландии» в течение года.



## Вопрос 1: АКЦИИ

Какие утверждения о графике верны? Обведите «Да» или «Нет» для каждого утверждения.

Утверждение	Является ли данное утверждение верным?
Самым лучшим месяцем для покупки акций был сентябрь.	Да / Нет
В течение года стоимость акции увеличилась примерно на 50%.	Да / Нет

## АКЦИИ: ОЦЕНКА ОТВЕТА НА ВОПРОС 1

### Ответ принимается полностью

Два ответа в следующем порядке: Да, Нет.

### Ответ не принимается

Другие ответы.

ИЛИ

Ответ отсутствует.

# РАСЧЕТНАЯ ВЕДОМОСТЬ

Каждый месяц зарплата Яны перечисляется на ее банковский счет. Ниже представлена Янина расчетная ведомость за июль.

## РАСЧЕТНАЯ ВЕДОМОСТЬ РАБОТНИКА: Яна Крайнова

Должность: Менеджер	1 июля – 31 июля
Заработная плата без вычета налогов	2800 зед
Удержание	300 зед
Заработная плата с вычетом налогов	2500 зед
Заработная плата без вычета налогов за год на текущий момент	19600 зед

### Вопрос 1: РАСЧЕТНАЯ ВЕДОМОСТЬ

Какую сумму перечислил наниматель Яны на ее банковский счет 31 июля?

- A. 300 зед.
- B. 2500 зед.
- C. 2800 зед.
- D. 19600 зед.

### РАСЧЕТНАЯ ВЕДОМОСТЬ: ОЦЕНКА ОТВЕТА НА ВОПРОС 1

**Ответ принимается полностью**

B. 2500 зед.

**Ответ не принимается**

Другие ответы.

ИЛИ

Ответ отсутствует.

# БАНКОВСКАЯ ОШИБКА

Дмитрий пользуется услугами ЗедБанка. Он получил следующее письмо по электронной почте.

Уважаемый клиент ЗедБанка!

На сервере ЗедБанка произошла ошибка, и ваши данные для входа в систему были утеряны.

Таким образом, у вас нет доступа к интернет-банкингу.

Кроме того, ваш аккаунт находится под угрозой.

Пожалуйста, перейдите по ссылке и следуйте указаниям для восстановления доступа. Вам будет необходимо ввести данные о вашем аккаунте в интернет-банкинге.

<https://ZedBank.com/>



## Вопрос 1: БАНКОВСКАЯ ОШИБКА

Какие из утверждений являются хорошим советом о том, что Дмитрию необходимо сделать в данной ситуации? Обведите «Да» или «Нет» для каждого утверждения.

Утверждение	Является ли данное утверждение хорошим советом?
Ответить на письмо и указать данные о его аккаунте в интернет-банкинге.	Да / Нет
Связаться с банком, чтобы уточнить информацию о письме.	Да / Нет
Если ссылка в письме соответствует ссылке на сайт банка, перейти по ссылке и следовать указаниям.	Да / Нет

## БАНКОВСКАЯ ОШИБКА: ОЦЕНКА ОТВЕТА НА ВОПРОС 1

### **Ответ принимается полностью**

Три ответа в следующем порядке: Нет, Да, Нет.

### **Ответ не принимается**

Другие ответы.

ИЛИ

Ответ отсутствует.

# НОВОЕ ПРЕДЛОЖЕНИЕ

Алла Петровна получила кредит в 8000 зед от финансовой компании «Первый кредит». Годовая процентная ставка на кредит составляет 15%. Ее ежемесячные выплаты по возврату кредита составляют 150 зед.

После одного года долг Аллы Петровны все еще составляет 7400 зед.

Другая финансовая компания, «Лучший кредит», предлагает Алле Петровне кредит в 10 000 зед с годовой процентной ставкой 13%. Ее ежемесячные выплаты по возврату кредита также будут составлять 150 зед.

## Вопрос 1: НОВОЕ ПРЕДЛОЖЕНИЕ

Если Алла Петровна возьмет кредит от компании «Лучший кредит», она тут же вернет свой нынешний кредит.

Какие две другие финансовые выгоды получит Алла Петровна, если возьмет кредит от компании «Лучший кредит»?

1. ....

.....

2. ....

.....

## НОВОЕ ПРЕДЛОЖЕНИЕ: ОЦЕНКА ОТВЕТА НА ВОПРОС 1

### ***Ответ принимается полностью***

Присутствует ссылка как на дополнительные деньги, получаемые благодаря кредиту, так и на более низкую процентную ставку.

### ***Ответ принимается частично***

Присутствует ссылка либо на дополнительные деньги, получаемые в пользование, либо на более низкую процентную ставку.

### ***Ответ не принимается***

Другие ответы.

ИЛИ

Ответ отсутствует.

## Вопрос 2: НОВОЕ ПРЕДЛОЖЕНИЕ

С каким возможным **негативным** финансовым последствием столкнется Алла Петровна, если согласится взять кредит от компании «Лучший кредит»?

.....

.....

.....

.....

## **НОВОЕ ПРЕДЛОЖЕНИЕ: ОЦЕНКА ОТВЕТА НА ВОПРОС 2**

### ***Ответ принимается полностью***

Присутствует ссылка на то, что по новым условиям требуется больше времени для погашения кредита, и на выплату процентов уйдет больше денег.

### ***Ответ не принимается***

Другие ответы.

ИЛИ

Ответ отсутствует.

# СТРАХОВАНИЕ МОТОЦИКЛА

В прошлом году Степан застраховал мотоцикл в страховой компании «БИ-страхование».

Полис страхования покрывает ущерб от несчастных случаев и кражи мотоцикла.

## Вопрос 1: СТРАХОВАНИЕ МОТОЦИКЛА

Степан планирует продлить страховку в компании «БИ-Страхование» в этом году. При этом некоторые факторы, которые могут повлиять на страхование мотоцикла, изменились.

Каким образом каждый из факторов, указанных в таблице может повлиять на стоимость страхового полиса мотоцикла Степана в этом году?

Для каждого из факторов обведите «Увеличит затраты», «Снизит стоимость страховки» или «Не повлияет на стоимость».

Фактор	Как фактор повлияет на стоимость страхования?
Сергей поменял свой старый мотоцикл на значительно более мощный мотоцикл.	Увеличит затраты / Снизит стоимость страховки / Не повлияет на стоимость
Степан перекрасил свой мотоцикл в другой цвет.	Увеличит затраты / Снизит стоимость страховки / Не повлияет на стоимость
Степан был признан виновником двух дорожно-транспортных происшествий в прошлом году.	Увеличит затраты / Снизит стоимость страховки / Не повлияет на стоимость

## СТРАХОВАНИЕ МОТОЦИКЛА: ОЦЕНКА ОТВЕТА НА ВОПРОС 1

### **Ответ принимается полностью**

Три ответа в следующем порядке: Увеличит затраты, Не повлияет на стоимость, Увеличит затраты.

### **Ответ не принимается**

Другие ответы.

ИЛИ

Ответ отсутствует.

# НА РЫНКЕ

На рынке помидоры можно купить килограммами или ящиками.



2,75 зеда за 1 кг

22 зеда за ящик 10 кг

## Вопрос 1: НА РЫНКЕ

Выгоднее купить ящик помидоров, чем отдельные помидоры на вес.



Запишите обоснование, поддерживающее данное утверждение.

.....

.....

.....

## НА РЫНКЕ: ОЦЕНКА ОТВЕТА НА ВОПРОС 1

### **Ответ принимается полностью**

Явное или неявное признание того, что цена за килограмм помидоров в ящике меньше, чем цена за килограмм для развесных помидоров. Но сам ответ касается не числовых вычислений, а рассуждения о соотношении цены и качества в знакомом контексте. Чтобы аргументировать свой ответ, учащиеся могут использовать слова, выражающие количественную информацию с помощью цены и массы.

### **Ответ не принимается**

Другие ответы.

ИЛИ

Ответ отсутствует.

## **Вопрос 2: НА РЫНКЕ**

Для некоторых людей покупка ящика помидоров может быть плохим финансовым решением.

Объясните, почему.

.....  
.....  
.....

## **НА РЫНКЕ: ОЦЕНКА ОТВЕТА НА ВОПРОС 2**

### ***Ответ принимается полностью***

Присутствует ссылка на то, что покупка помидоров по более низкой цене не всегда и не для всех может быть хорошим решением: одни не могут позволить себе высокую абсолютную стоимость покупки оптом, другим не нужно так много быстро портящегося товара.

### ***Ответ не принимается***

Другие ответы.

ИЛИ

Ответ отсутствует.

# СТОИМОСТЬ СОДЕРЖАНИЯ АВТОМОБИЛЯ

Господин Семенов оформляет кредит для покупки семейного автомобиля. Процентная ставка по кредиту является фиксированной. Выплаты по кредиту должны производиться ежемесячно. Кроме этого существуют другие расходы, необходимые для содержания автомобиля, такие как расходы на бензин, ремонт и техническое обслуживание.

## Вопрос 1: СТОИМОСТЬ СОДЕРЖАНИЯ АВТОМОБИЛЯ

Стоимость некоторых затрат может увеличиться, если семья будет использовать автомобиль чаще, но остальные затраты останутся без изменений. Для каждой категории расходов в таблице обведите «Увеличится» или «Остается без изменений» в зависимости от того, что вероятнее всего произойдет, если семья станет чаще пользоваться автомобилем.

Категория расходов	Как изменится стоимость расходов, если семья станет чаще пользоваться автомобилем?
Ежемесячные выплаты по кредиту	Увеличится / Останется без изменений
Расход на бензин	Увеличится / Останется без изменений
Ремонт и техническое обслуживание	Увеличится / Останется без изменений

## СТОИМОСТЬ СОДЕРЖАНИЯ АВТОМОБИЛЯ: ОЦЕНКА ОТВЕТА НА ВОПРОС 1

### **Ответ принимается полностью**

Три ответа в следующей последовательности: Останется без изменений, Увеличится, Увеличится.

### **Ответ не принимается**

Другие ответы.

ИЛИ

Ответ отсутствует.

# МУЗЫКАЛЬНЫЙ ЦЕНТР

Татьяна обратилась в банк с просьбой о предоставлении ей займа на сумму 2000 зед для покупки музыкального центра. Татьяна может выплатить кредит за два или три года. Годовая процентная ставка по кредиту в двух случаях является одинаковой. В таблице указаны условия погашения займа в 2000 зед в течение двух лет.

период погашения займа	ежемесячная выплата (зед)	общая сумма выплат (зед)	общая сумма выплаченных процентов (зед)
два года	91.67	2200.08	200.08

## Вопрос 1: МУЗЫКАЛЬНЫЙ ЦЕНТР

Как условия погашения займа в 2000 зед в течение трех лет будут отличаться от условий погашения в течение двух лет? Обведите «Верное» или «Неверное» для каждого утверждения.

Утверждение	Является данное утверждение верным или неверным?
Ежемесячные выплаты будут выше для займа на три года.	Верное / Неверное
Общая сумма выплаченных процентов будет больше для займа на три года.	Верное / Неверное

## МУЗЫКАЛЬНЫЙ ЦЕНТР: ОЦЕНКА ОТВЕТА НА ВОПРОС 1

### **Ответ принимается полностью**

Два ответа в следующей последовательности: Неверное, Верное.

### **Ответ не принимается**

Другие ответы.

ИЛИ

Ответ отсутствует.

# ВЫПИСКА ПО БАНКОВСКОМУ СЧЕТУ

Каждую неделю Кристина переводит 130 зед на банковский счет ее сына.

В Зедландии банки взимают комиссию за каждый перевод.

Кристина получила выписку из ее банка в ноябре 2011.

ЗЕДБАНК				
Выписка для <i>Кристины</i>			Тип аккаунта: <i>Текущий</i>	
Месяц: <i>Ноябрь 2011</i>			Номер аккаунта: <i>Z0005689</i>	
Дата	Детали транзакции	Кредит	Дебет	Баланс
01-Нояб.	Начальный баланс			1780.25
05-Нояб.	Заработная плата	575.00		2355.25
05-Нояб.	Денежный перевод		130.00	2225.25
05-Нояб.	Комиссия за денежный перевод		1.50	2223.75
12-Нояб.	Заработная плата	575.00		2798.75
12-Нояб.	Денежный перевод		130.00	2668.75
12-Нояб.	Комиссия за денежный перевод		1.50	2667.25
13-Нояб.	Снятие средств		165.00	2502.25
19-Нояб.	Заработная плата	575.00		3077.25
19-Нояб.	Денежный перевод		130.00	2947.25
19-Нояб.	Комиссия за денежный перевод		1.50	2945.75
26-Нояб.	Заработная плата	575.00		3520.75
26-Нояб.	Денежный перевод		130.00	3390.75
26-Нояб.	Комиссия за денежный перевод		1.50	3389.25
27-Нояб.	Снятие средств		180.00	3209.25
27-Нояб.	Снятие средств (аренда)		1200.00	2009.25
30-Нояб.	Процентный доход	6.10		2015.35

### **Вопрос 1: ВЫПИСКА ПО БАНКОВСКОМУ СЧЕТУ**

Какова была общая комиссия банка за ноябрь?

Комиссия: ..... зед.

### **ВЫПИСКА ПО БАНКОВСКОМУ СЧЕТУ: ОЦЕНКА ОТВЕТА НА ВОПРОС 1**

***Ответ принимается полностью***

6 зед.

***Ответ не принимается***

Другие ответы.

ИЛИ

Ответ отсутствует.

### **Вопрос 2: ВЫПИСКА ПО БАНКОВСКОМУ СЧЕТУ**

3 декабря были проведены следующие транзакции:

- Заработная плата в размере 575 зед была переведена на счет Кристины.
- Кристина перевела 130 зед на счет ее сына.

Кристина больше не совершала никаких транзакций 3 декабря.

Сколько зед составил баланс Кристины в конце дня 3 декабря?

Баланс: ..... зед.

### **ВЫПИСКА ПО БАНКОВСКОМУ СЧЕТУ: ОЦЕНКА ОТВЕТА НА ВОПРОС 2**

***Ответ принимается полностью***

2458.85 (= 2015.35 + 575 – 130 – 1.50).

***Ответ принимается частично***

Значение между 2458 и 2459 включительно (округленное или усеченное значение до целого числа в зедах, или с незначительной ошибкой в подсчетах / ошибкой в записи) или без учета комиссии за денежный перевод (2460.35 или 2460).

***Ответ не принимается***

Другие ответы.

ИЛИ

Ответ отсутствует.

# ТАРИФНЫЙ ПЛАН

Борис живет в Зедландии и у него есть мобильный телефон. В Зедландии доступны два тарифных плана.

План 1	План 2
<ul style="list-style-type: none"><li>• В конце месяца вам необходимо заплатить счет за телефон.</li><li>• В счет входит общая стоимость звонков, которые были совершены, <b>плюс</b> ежемесячная абонентская плата.</li></ul>	<ul style="list-style-type: none"><li>• Вы предварительно пополняете счет мобильного телефона.</li><li>• Срок действия счета является не более одного месяца или до тех пор, пока не будет использована вся сумма на счете.</li></ul>

## Вопрос 1: ТАРИФНЫЙ ПЛАН

В чем заключается возможное **финансовое** преимущество тарифных планов, идентичных **Плану 2**?

.....

.....

.....

## ТАРИФНЫЙ ПЛАН: ОЦЕНКА ОТВЕТА НА ВОПРОС 1

### **Ответ принимается полностью**

Присутствует ссылка на простоту планирования ИЛИ следование определенному бюджету.

- Вы точно знаете, сколько это будет стоить.
- Вы заранее можете выбрать, сколько вы можете позволить потратить.
- Это помогает лучше планировать свои финансовые расходы.
- Это означает, что вы не превысите свой лимит.
- В конце месяца вас не удивят большими счетами за связь.
- Вы пополняете счет в зависимости от своих потребностей.

Присутствует ссылка на отсутствие ежемесячной оплаты услуг (в отличие от Плана 1).

- Вам не нужно ежемесячно оплачивать абонентскую плату.

### **Ответ не принимается**

Другие ответы.

ИЛИ

Ответ отсутствует.

Борис решил использовать План 1. Теперь ему необходимо выбрать телефонную компанию.

В таблице ниже представлены детали четырех различных телефонных компаний, которые предлагают План 1. Стоимость указана в зед.

	Компания 1	Компания 2	Компания 3	Компания 4
Ежемесячная абонентская плата (зед)	20	20	30	30
Стоимость звонка за минуту (зед)	0.27	0.25	0.30	0.25
Количество бесплатных минут в месяц	90	90	60	60
Стоимость смс-сообщения (зед)	0.02	0.02	бесплатно	0.01
Количество бесплатных смс-сообщений в месяц	200	100	неограниченное	200

## Вопрос 2: ТАРИФНЫЙ ПЛАН



Борис

Я разговариваю по телефону примерно один час каждый день, но я редко отправляю смс-сообщения.

Какая телефонная компания предлагает лучшие финансовые условия для Бориса?

- A. Компания 1
- B. Компания 2
- C. Компания 3
- D. Компания 4

### ТАРИФНЫЙ ПЛАН: ОЦЕНКА ОТВЕТА НА ВОПРОС 2

**Ответ принимается полностью**

- B. Компания 2.

**Ответ не принимается**

Другие ответы.

ИЛИ

Ответ отсутствует.

# МЕЛОДИЯ ЗВОНКА

Михаил увидел данную рекламу в журнале для подростков.

Загрузите рингтоны *Хитрая Обезьянка*™ на ваш телефон.  
Ваш телефон будет издавать звуки обезьянки, когда ваши друзья будут вам звонить.

**Получите ПРЯМО СЕЙЧАС только за 3 зеда\***



**Отправьте сообщение с текстом MONK на номер 13 45 67**

\* Стоимость каждого рингтона – 3 зеда. Отправив сообщение с текстом MONK на номер, покупатель соглашается получать каждый день разный рингтон Хитрая Обезьянка™. Покупатель может отменить действие контракта в любое время отправив сообщение STOP на номер 13 45 67. Стоимость отмены – 5 зед.

## Вопрос 1: МЕЛОДИЯ ЗВОНКА

У Михаила на мобильном счету 30 зед.

Он отправил сообщение с текстом MONK на номер 13 45 67. После этого Михаил больше не звонил с телефона и не отправлял сообщения.

Сколько денег останется у Михаила на мобильном счете через неделю?

Остаток на счете: ..... зед.

## МЕЛОДИЯ ЗВОНКА: ОЦЕНКА ОТВЕТА НА ВОПРОС 1

**Ответ принимается полностью**

9 или 6 (с учетом неясности относительно того, когда именно производится первая или последняя загрузка).

**Ответ не принимается**

Другие ответы.

ИЛИ

Ответ отсутствует.

# ПОКУПКИ ОНЛАЙН

## Вопрос 1: ПОКУПКИ ОНЛАЙН

Кевин использует компьютер в интернет-кафе. Он заходит на сайт онлайн-магазина, в котором продается спортивный инвентарь. Он вводит данные своей банковской карты для покупки футбольного мяча.

При покупке товаров онлайн важна безопасность финансовых сведений.

Что Кевин мог бы предпринять для повышения безопасности, заплатив за футбольный мяч онлайн?

.....

.....

.....

## ПОКУПКИ ОНЛАЙН: ОЦЕНКА ОТВЕТА НА ВОПРОС 1

### **Ответ принимается полностью**

Присутствует ссылка на использование надежного компьютера вместо тех, которые доступны в общественных заведениях.

- Использовать личный (или не общественный) компьютер.
- Делать это дома.
- Использовать компьютер там, где cookie-файлы отключены.
- Убедиться, что никто не подглядывает. *[Определяет действия в публичном месте, которые повышают уровень безопасности.]*
- После покупки удалить историю в браузере.
- Не делать это в общественном месте и на общественном компьютере.

Присутствует ссылка на использование более надежного или безопасного метода покупки онлайн.

- Использовать PayPal.
- Использовать надежный онлайн способ оплаты третьей стороной.
- Купить предоплаченную банковскую карту, чтобы его банковские сведения не были открытыми.

Присутствует ссылка на использование надежного/ пользующегося доверием сайта.

- Перед покупкой проверить, что сайт имеет сертификат безопасности.
- Проверить отзывы онлайн, чтобы убедиться, что сайту можно доверять.
- Убедиться, что это сайт с протоколом https.
- Убедиться, что этот сайт безопасный.

### **Ответ не принимается**

Другие ответы.

ИЛИ

Ответ отсутствует.

# ДОГОВОР НА МОБИЛЬНЫЙ ТЕЛЕФОН

Виктор хочет купить мобильный телефон, но он недостаточно взрослый, чтобы подписать контракт.

Мама Виктора покупает ему телефон и подписывает контракт на один год.

Виктор соглашается оплачивать счет за телефон каждый месяц.

Через 6 недель мама Виктора обнаружила, что счет не был оплачен.

## Вопрос 1: ДОГОВОР НА МОБИЛЬНЫЙ ТЕЛЕФОН

Являются ли утверждения, приведенные ниже, верными?

Для каждого утверждения обведите «Верное» или «Неверное».

Утверждение	Является ли утверждение верным или неверным?
Мама Виктора является юридически ответственной за оплату счета.	Верное / Неверное
Магазин мобильных телефонов должен оплатить счет, если Виктор и его мама не сделали этого.	Верное / Неверное
Счет можно будет не оплачивать, если Виктор вернет мобильный телефон магазину.	Верное / Неверное

## ДОГОВОР НА МОБИЛЬНЫЙ ТЕЛЕФОН: ОЦЕНКА ОТВЕТА НА ВОПРОС 1

### ***Ответ принимается полностью***

Три ответа в следующей последовательности: Верное, Неверное, Неверное.

### ***Ответ не принимается***

Другие ответы.

ИЛИ

Ответ отсутствует.

# БЛАГОТВОРИТЕЛЬНОСТЬ

## Вопрос 1: БЛАГОТВОРИТЕЛЬНОСТЬ

PISA 2018

**Благотворительность**  
Вопрос 1 / 1

Прочитайте текст «Благотворительность» справа. Введите ваш ответ на вопрос.

Объясните, почему Лиза пошла на риск, сделав пожертвование.

**БЛАГОТВОРИТЕЛЬНОСТЬ**

Лиза, ты решила, что ты будешь делать с деньгами, которые тебе подарили на день рождения?

Вообще-то, вчера я пожертвовала большую часть благотворительному фонду ЛучшееДетям.

Правда? Я никогда не слышал о фонде ЛучшееДетям.

Да, я тоже. Однако, они мне позвонили и попросили деньги, поэтому я сделала пожертвование банковской картой.

Роман

Лиза

### БЛАГОТВОРИТЕЛЬНОСТЬ: ОЦЕНКА ОТВЕТА НА ВОПРОС 1

#### **Ответ принимается полностью**

Присутствует ссылка на осознание риска, связанного с предоставлением данных карты незнакомому человеку, звонящему по телефону.

- Она не знает точно, является ли человек, который ей звонит, искренним.
- Любой человек мог бы позвонить и прикинуться представителем благотворительного фонда.
- Звонящий человек мог бы взять больше денег, чем они договорились пожертвовать, потому что им известны данные ее банковской карты.
- Нельзя делиться данными банковской карты с незнакомцами.

#### **Ответ не принимается**

Другие ответы.

ИЛИ

Ответ отсутствует.

# ЗИБАЙК

PISA 2018

**ЗиБайк**  
Введение

Недавно в городе Зедвилль была представлена новая программа шеринга велосипедов. Желающие могут взять велосипед в одной из точек с велосипедами и оставить у другой, когда поездка закончена.

Для того, чтобы использовать ЗиБайк, необходимо стать ее членом и оплатить членский взнос.

Членство в ЗиБайк оформляется через приложение на смартфоне, как показано справа.

Чтобы увидеть различные цены для каждого плана:

- Нажмите на «Годовое», чтобы увидеть цену за годовое членство.
- Нажмите на «Месячное», чтобы увидеть цену за членство на месяц.
- Выберите поездку «1» с длительностью 61-120 минут и «1» с длительностью 121 минут или больше, чтобы увидеть цены на них.
- Нажмите на «Подсчитать сумму», чтобы увидеть общую стоимость.
- Нажмите на новый выбор, затем «Подсчитать сумму», чтобы увидеть другие варианты.

Стоимость членства		Зеды
<input type="radio"/>	Годовое	
<input type="radio"/>	Месячное	
	<input type="text"/> Количество месяцев	
Количество поездок	Длительность поездок (минуты)	
Неограниченное	до 60	БЕСПЛАТНО
<input type="text"/>	61 - 120	
<input type="text"/>	121 и более	
ОБЩАЯ СТОИМОСТЬ		

Считать сумму

## Вопрос 1: ЗИБАЙК

PISA 2018

**ЗиБайк**  
Вопрос 1 / 4

► Как пользоваться приложением ЗиБайк

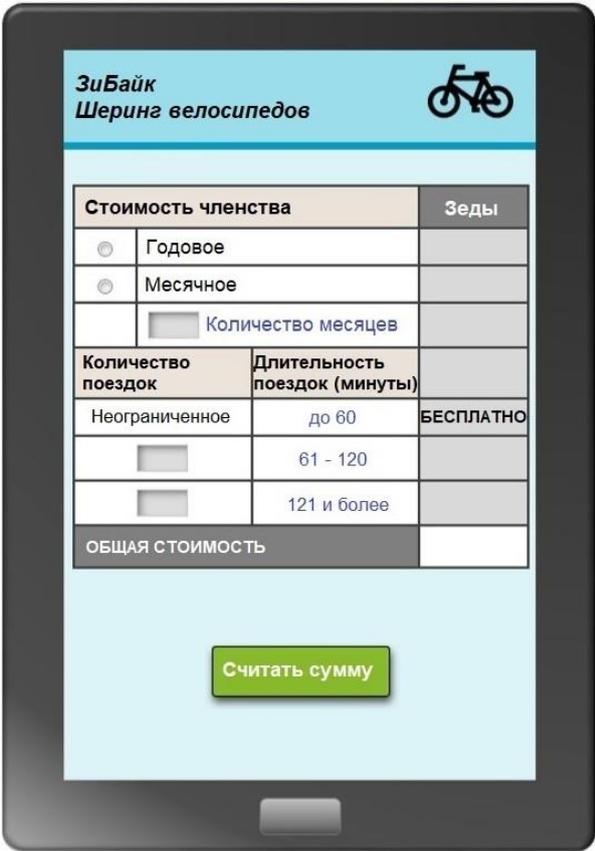
Ознакомьтесь с приложением ЗиБайк, изображенным справа. Используя цифры на клавиатуре, введите Ваш ответ на вопрос.

Юлия хотела бы использовать ЗиБайк, чтобы ездить на работу и с работы в течение недели. У нее займет 45 минут, чтобы добраться на велосипеде на работу, и то же время, чтобы вернуться домой.

Она также хотела бы устраивать прогулки на велосипеде дважды в месяц на выходных, которые длились бы более трех часов.

Какая будет у Юлии общая стоимость членства на один месяц?

(в зедрах)



**ЗиБайк**  
Шеринг велосипедов

Стоимость членства		Зеды
<input type="radio"/>	Годовое	
<input type="radio"/>	Месячное	
	<input type="text"/> Количество месяцев	
Количество поездок	Длительность поездок (минуты)	
Неограниченное	до 60	БЕСПЛАТНО
<input type="text"/>	61 - 120	
<input type="text"/>	121 и более	
ОБЩАЯ СТОИМОСТЬ		

Считать сумму

### ЗИБАЙК: ОЦЕНКА ОТВЕТА НА ВОПРОС 1

#### Ответ принимается полностью

32 зедра (ежемесячная стоимость членства 20 и каждая поездка длительностью не меньше 121 минут стоит 6 зед).

#### Ответ не принимается

Другие ответы.

ИЛИ

Ответ отсутствует.

## Вопрос 2: ЗИБАЙК

PISA 2018

**ЗиБайк**  
Вопрос 2 / 4

► **Как пользоваться приложением ЗиБайк**

Ознакомьтесь с приложением ЗиБайк, изображенным справа. Нажмите на Ваш выбор, затем, используя цифры на клавиатуре, введите Ваш ответ на вопрос.

Юлия хотела бы узнать, будет ли дешевле для нее приобрести членство на шесть месяцев или одно годовое членство, если она собирается пользоваться приложением ЗиБайк на протяжении шести месяцев.

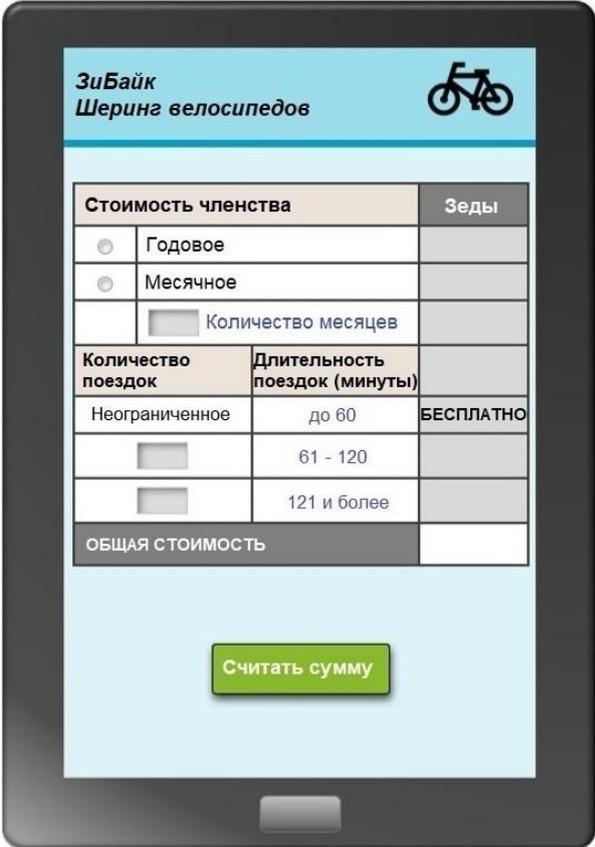
Помните, что Юлия хочет ездить на работу и с работы каждый день (длительность каждой поездки – 45 минут), а также кататься дважды в месяц на выходных более трех часов.

Какое членство является менее дорогим?

Годовое членство  
 Членство на 6 месяцев

Сколько денег менее дорогое членство сэкономит Юле спустя 6 месяцев?

(в зедрах)



**ЗиБайк**  
**Шеринг велосипедов**

Стоимость членства		Зеды
<input type="radio"/> Годовое		
<input type="radio"/> Месячное		
<input type="text"/> Количество месяцев		
Количество поездок	Длительность поездок (минуты)	
Неограниченное	до 60	БЕСПЛАТНО
<input type="text"/>	61 - 120	
<input type="text"/>	121 и более	
ОБЩАЯ СТОИМОСТЬ		

Считать сумму

### ЗИБАЙК: ОЦЕНКА ОТВЕТА НА ВОПРОС 2

#### **Ответ принимается полностью**

Годовое членство дешевле, разница в стоимости для Юлии является 12 зед.

#### **Ответ принимается частично**

Указан один из двух верных ответов.

#### **Ответ не принимается**

Другие ответы.

ИЛИ

Ответ отсутствует.

### Вопрос 3: ЗИБАЙК

PISA 2018

**ЗиБайк**  
Вопрос 3 / 4

Ознакомьтесь со счетом Юлии, изображенным справа. Нажмите на Ваш выбор, затем, используя цифры на клавиатуре, введите Ваш ответ на вопрос.

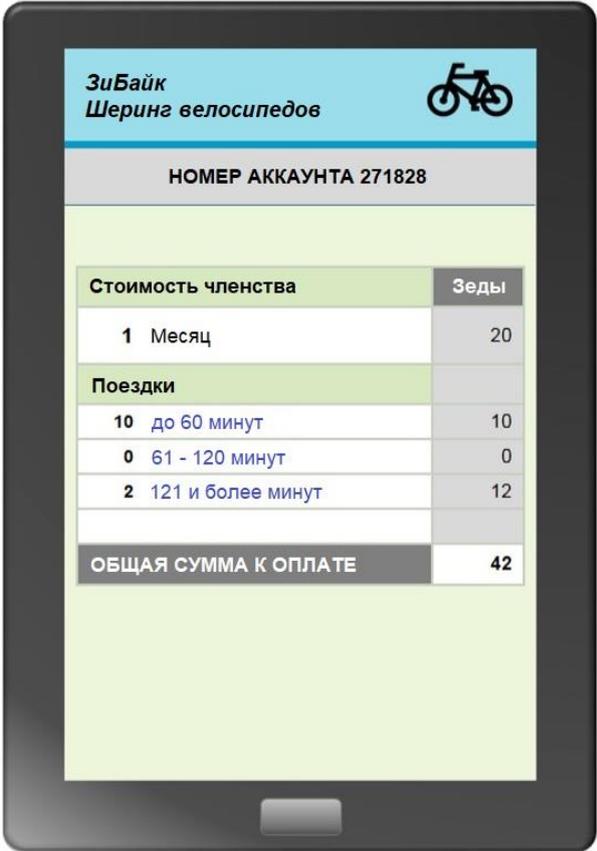
Юлия решила попробовать программу шеринга велосипедов ЗиБайк на один месяц. В конце месяца она получила на свой смартфон от ЗиБайк счет, изображенный справа.

Она внимательно следила за количеством поездок, которые она совершила, и за их длительностью. Поэтому, она уверена, что в счете, который ей предоставили, есть ошибка.

Какая стоимость является неверной?

- членство на 1 месяц – 20 зедов
- 10 поездок до 60 минут – 10 зедов
- 0 поездок на 61-120 минут – 0 зедов
- 2 поездки на 121 или более минут – 12 зедов

(в зедрах)



Стоимость членства	Зеды
1 Месяц	20
<b>Поездки</b>	
10 до 60 минут	10
0 61 - 120 минут	0
2 121 и более минут	12
<b>ОБЩАЯ СУММА К ОПЛАТЕ</b>	<b>42</b>

### ЗИБАЙК: ОЦЕНКА ОТВЕТА НА ВОПРОС 3

#### **Ответ принимается полностью**

10 поездок до 60 минут – 10 зедов, в поле для ответов – 32.

#### **Ответ принимается частично**

Указан один из двух верных ответов.

#### **Ответ не принимается**

Другие ответы.

ИЛИ

Ответ отсутствует.

## Вопрос 4: ЗИБАЙК

PISA 2018

**ЗиБайк**  
Вопрос 4 / 4

► Как пользоваться приложением ЗиБайк

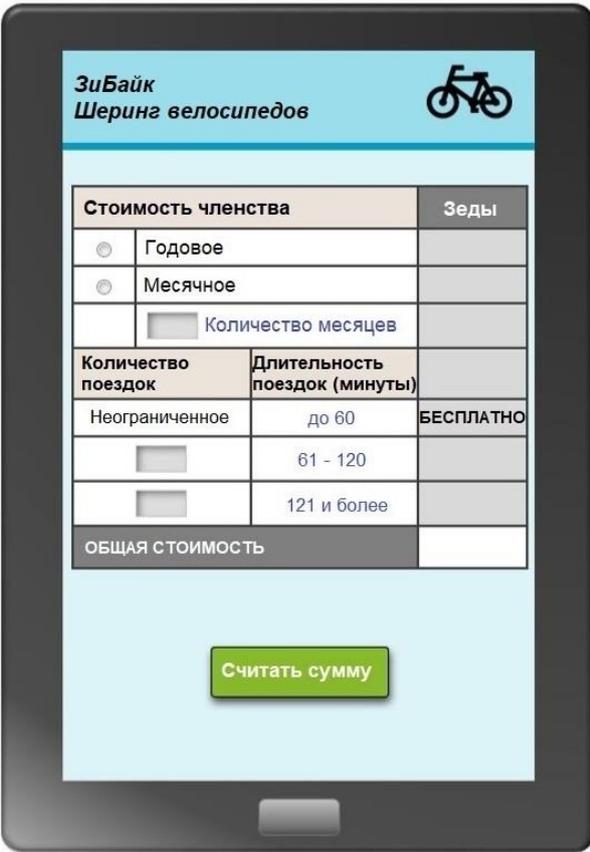
Ознакомьтесь с приложением ЗиБайк, изображенным справа. Нажмите на Ваш выбор, затем введите Ваше объяснение, чтобы ответить на вопрос.

Друг Юлии, Алексей, начинает временную работу, которая продлится 8 месяцев. Он зарегистрировался в ЗиБайк и выбрал годовое членство, чтобы ездить на работу и с работы. Длительность поездки составляет от 50 до 65 минут, в зависимости от условий на дороге.

Было ли решение Алексея выбрать годовое членство выгодным с финансовой точки зрения?

Да  
 Нет

Объясните Ваш ответ.



The screenshot shows the ZiBaike app interface. At the top, it says 'ЗиБайк Шеринг велосипедов' with a bicycle icon. Below is a table for membership options:

Стоимость членства		Зеды
<input type="radio"/>	Годовое	
<input type="radio"/>	Месячное	
	<input type="text"/> Количество месяцев	
Количество поездок	Длительность поездок (минуты)	
Неограниченное	до 60	БЕСПЛАТНО
<input type="text"/>	61 - 120	
<input type="text"/>	121 и более	
ОБЩАЯ СТОИМОСТЬ		

Below the table is a green button labeled 'Считать сумму'.

### ЗИБАЙК: ОЦЕНКА ОТВЕТА НА ВОПРОС 4

#### Ответ принимается полностью

В ответе говорится, что стоимость членства И возможная стоимость поездок длительностью более 60 минут были приняты во внимание.

Ответ «Да» и указывается, что каждый раз, когда поездка длится более 60 минут, Алексей должен будет заплатить дополнительно 4 зеда с ежемесячным членством.

- Да, всего несколько поездок длительностью более 60 минут увеличат стоимость месячного членства в сравнении с годовым членством.
- Да, стоимость месячного членства после 5 более долгих поездок будет такой же.
- Да, стоимость месячного членства после более 5 поездок длительностью более 60 минут будет больше.
- Да, у него, скорее всего, будет достаточно поездок длительностью более 60 минут через 8 месяцев, чтобы месячное членство стоило дороже.
- Да, ему не нужно будет беспокоиться о том, сколько раз поездка займет 65 минут.

Ответ «Нет» и указывается, что нельзя точно узнать, сколько ему понадобится более длительных поездок.

- Нет, если ему понадобится всего несколько поездок длительностью 65 минут, месячное членство будет дешевле.
- Нет, если все поездки длительность от 50 до 60 минут, годовое членство будет более дорогим.

- Нет, дорожное движение может быть лучше, чем он ожидает, поэтому месячное членство будет дешевле.

***Ответ не принимается***

Другие ответы.

ИЛИ

Ответ отсутствует.

## ЧАСТЬ 2: СПЕЦИФИКАЦИЯ ИССЛЕДОВАНИЯ ФИНАНСОВОЙ ГРАМОТНОСТИ

### Background

PISA 2012 was the first large-scale international study to assess the financial literacy of young people. Since 2012, the PISA financial literacy assessment has provided a unique source of evidence on the increasing engagement of young people with financial issues and on their skills to address the challenges posed by an evolving financial landscape (OECD, 2014<sup>[1]</sup>).

The OECD is currently preparing to conduct the PISA 2021 financial literacy assessment, which would take place nine years after the first exercise. In the meantime, technological innovations, global connectivity, demographic changes and other major trends have shaped society and have highlighted the continued need for individuals to acquire financial competencies.

In this context, it is important that the PISA financial literacy assessment continues to remain up-to-date and relevant. This requires a comprehensive review of the assessment and analytical framework, as the key document defining the construct being measured and its practical translation into the cognitive test.

The PISA financial literacy analytical and assessment framework was first developed for PISA 2012 and has undergone only minor editorial revisions for PISA 2015 and PISA 2018. This document presents a more thorough revision for PISA 2021, as described in Box 1.

Once finalised, this framework will notably be used to guide the development of a small number of new questions for the PISA 2021 financial literacy assessment.

### **Box 1. Main revisions with respect to the PISA 2012-2018 financial literacy framework**

This box lists the main changes to the framework (2021) with respect to previous versions (2012, 2015 and 2018):

- The introduction has been substantially revised to take into account recent developments in the financial, economic and socio-demographic landscape that are relevant for the financial literacy of young people and that provide a motivation for this assessment; it also takes into account recent research on financial literacy and financial education.
- Revision to the definition of financial literacy (replacing "motivation and confidence" with "attitudes", to take into account the role of a broader set of attitudes).
- The descriptions of all content areas have been updated to incorporate new financial knowledge competencies needed by young people, reflecting the new trends described in the introduction.
- The process category "analyse information in a financial context" has been renamed as "analyse financial information and situations" to take into account its broader scope;
- The structure of other content, process and context categories remained the same, but the distribution of score points across the various categories has been slightly revised (Table 1), in order to:
  - Give slightly more weight to the "risk and reward" and "financial landscape" content areas, following the trends described in the introduction, and
  - Give slightly less weight to the process "apply financial knowledge and understanding" in order to reduce the emphasis on numerical skills in cognitive tasks.
- The descriptions of non-cognitive factors has been revised to take into account:
  - New ways in which young people can access information and education (including digital tools and delivery channels developed using behavioural insights),
  - New ways in which young people can access money and financial products (notably through digital financial services),
  - A wider set of financial attitudes that may be related to cognitive aspects of financial literacy,
  - A wider set of financial behaviours that young people may engage in.
- The section on "the interaction of financial literacy with knowledge and skills in other domains" was expanded to take into account possible future synergies with other cognitive assessments.

## Process and next steps

The revision of the PISA financial literacy analytical and assessment framework was initiated by the OECD Secretariat and underwent some revisions based on comments received at these meetings:

- 23-25 April 2018 – 45th meeting of the PISA Governing Board (PGB): presentation of the main elements of the revision,
- 16-17 May 2018 – OECD/INFE meetings in Paris: discussion of the revised framework,
- 25 June 2018 – PISA Financial Literacy Expert Group: discussion of the revised framework.

This document is shared with the PISA Governing Board for further written comments.

Once finalised, the framework will provide a basis for developing a small number of new cognitive and non-cognitive items.

### **For action**

PGB members are invited to provide written comments by **20 August 2018**.

## Introduction

PISA 2012 was the first large-scale international study to assess the financial literacy of young people, and indicated wide variations in levels of financial literacy within and across countries. The PISA 2015 and 2018 assessments provided information about trends, as well as data on additional countries joining the assessment.

The development of the PISA financial literacy assessment and analytical framework 2012 provided the first detailed guidance on the scope and operational definition of financial literacy. It provided a common language for discussion of the domain, it increased the understanding of what was being measured and promoted the analysis of knowledge and skills associated with competency in the domain, thus providing the groundwork for building the described proficiency scales that are used to interpret the results. The 2012 framework contributed to the development of national financial literacy frameworks, and offered a basis for the creation of the OECD/INFE core competencies framework on financial literacy for youth (OECD, 2015<sup>[2]</sup>).

The results of the existing PISA financial literacy assessments have encouraged policy makers to develop, revise or step up their financial education initiatives for young people, and some of these efforts use PISA results as a benchmark or encourage participation in the PISA financial literacy assessment as part of their national strategies for financial education, as is the case for instance in Australia, Brazil and Italy (ASIC, 2017<sup>[3]</sup>; Federal Government of Brazil, 2017<sup>[4]</sup>; Italian Government, 2017<sup>[5]</sup>). The importance of PISA financial literacy data for the policy agenda is also reflected in the EU work on sustainable finance (EU, 2018<sup>[6]</sup>).

Building on that first exercise and subsequent minor edits for the assessments in 2015 and 2018, the revised framework proposed in this document for the PISA 2021 assessment, takes into account changes in the socio-demographic and financial landscape that are relevant for students' financial literacy and decision making. It includes slight revisions to the definition of financial literacy for youth and to the description of the domain around the content, processes and contexts that are relevant for the assessment of 15-year-old students. As before, the framework discusses the relationship between financial literacy and non-cognitive skills and with other domains of knowledge and skills. Box 1 summarises the main revisions.

### **Growing policy relevance of financial literacy for young people**

Over the past decades, developed and emerging economies have become increasingly aware of the importance of ensuring that their citizens are financially literate. This has stemmed in particular from shrinking public and private support systems, shifting demographic profiles including the ageing of the population, and wide-ranging developments in the financial marketplace including the increasing digitalisation of finance.

A lack of financial literacy leaves people ill-equipped to make appropriate financial decisions, which could, in turn, have tremendous adverse effects on both personal and, ultimately, global financial resilience (OECD, 2009<sup>[7]</sup>). As a result, financial literacy is now globally acknowledged as an essential life skill and targeted financial education policy is considered to be an important element of economic and financial stability and development.

This is reflected in the G20 endorsement of the OECD/INFE (International Network on Financial Education) High-level Principles on National Strategies for Financial Education (G20, 2012<sup>[8]</sup>; OECD/INFE, 2012<sup>[9]</sup>) and the OECD/INFE policy handbook on national strategies for financial education (OECD, 2015<sup>[10]</sup>). G20 leaders also recognised that this requires lifelong learning that starts in childhood, as indicated by their call for core competencies on financial literacy for young people and adults (OECD, 2015<sup>[2]</sup>; OECD, 2016<sup>[11]</sup>), and their statement supporting the widespread

use of instruments to measure youth financial literacy including the PISA financial literacy assessment (G20, 2013<sub>[12]</sub>).

A series of tangible trends underpin the global interest in financial literacy as a key life skill, especially for young people. Some of these trends were relevant at the time the 2012 framework was drafted and continue to remain relevant; other trends – especially the digitalisation of finance – have become increasingly important in recent years. These are summarised below.

### ***Trends in the financial landscape***

#### *Access to money and financial products and services from a young age*

Greater financial inclusion in emerging economies, as well as worldwide developments in technology and deregulation, have resulted in widening access to all kinds of financial products. Growing numbers of consumers therefore have access to financial products and services from a variety of established and new providers delivered through traditional and digital channels, including traditional financial institutions, online banks and mobile phone companies. Whilst many of the products available bring advantages and help to improve financial well-being, many are also complex and pose new challenges or risks.

Young people and children increasingly have access to financial products and services. Data from the PISA 2012 and 2015 financial literacy assessments revealed that many 15-year-old students hold bank accounts and prepaid debit cards (as these students are minors cards and accounts are typically opened with the consent of a parent or guardian). In 2015, on average across the 10 participating OECD countries and economies, 56% of students held a bank account. In Australia, the Flemish Community of Belgium, the participating Canadian provinces and the Netherlands, more than seven in ten students held a bank account (OECD, 2017<sub>[13]</sub>). In some countries, like China, the Netherlands, Russia and the UK, children as young as five or six can use debit cards linked to their parents' accounts (Imaeva et al., 2017<sub>[14]</sub>). Such access could potentially provide young people with the opportunity to gain practical experience with parental oversight, assuming the basic prerequisite of a financial landscape with robust regulation and financial consumer protection.

Even when they do not formally have an account or card, many young people have access to money in the form of gifts, pocket money and wages from part time and/or informal jobs. PISA 2015 data shows that on average across 10 participating OECD countries and economies, 64% of students earn money from some formal or informal work activity, such as working outside school hours, working in a family business, or doing occasional informal jobs. More than one in three students, on average in each of the 15 participating countries and economies, reported that they receive money from an allowance or pocket money for regularly doing chores at home (OECD, 2017<sub>[13]</sub>).

PISA data also shows that in some countries access to a financial product is positively associated with financial literacy performance. In 2015, in Australia, the Flemish Community of Belgium, the participating Canadian provinces, Italy, the Netherlands, Spain and the United States, students who held a bank account performed better in financial literacy by over 20 score points than students of similar socio-economic status who did not have a bank account (OECD, 2017<sub>[13]</sub>). Evidence that there is a positive relationship between performance in financial literacy and holding a bank account or receiving gifts of money may suggest that some kind of experience with money or financial products could provide students with an opportunity to reinforce financial literacy, or that students who are more financially literate are more motivated to use financial products – and perhaps more confident in doing so. Parents are very likely to be involved in these experiences, as they may have given their children money through allowances or gifts, opened a bank account for them and taught them how to use it.

It is important that young people begin to know their rights and responsibilities as current or future financial consumers. They also need to start to understand the risks associated with the different products and services as well as their potential benefits when used appropriately, even before they acquire full legal rights to enter into financial contracts by themselves.

### *Widespread emergence of digital financial products and services*

Recent years have seen a rapid increase in technological innovation and in the application of digital technology across a number of spheres. Internet access has grown around the world and smart phones provide ubiquitous connectivity. Large parts of the world's population are increasingly using digital technologies not only to communicate but also to access and use financial services.

Digital financial services include any financial operation using digital technology, such as electronic money, mobile financial services, online financial services, i-teller solutions, and branchless banking. They are a major global phenomenon and are widespread in both the developed and developing world (EY, 2017<sub>[15]</sub>; GSMA, 2018<sub>[16]</sub>). The share of digitally active adult consumers using FinTech services on a regular basis went from 16% in 2015 to 33% in 2017 on average in six economies (Australia, Canada, Hong Kong China, Singapore, UK, US) (EY, 2017<sub>[15]</sub>). Young people are particularly active users of digital financial services. On average in 20 economies, 37% of 18-24 year-olds and 48% of 25-34 year-olds who are digitally active use FinTech services on a regular basis (EY, 2017<sub>[15]</sub>). In Canada, one half of youth 25-34 years old conduct transactions on the Internet at least weekly, almost twice as many as older Canadians (Statistics Canada, 2018<sub>[17]</sub>).

Digital financial services offer great possibilities for integrating the poor and previously financially excluded populations into the formal financial system by overcoming physical infrastructure barriers, lowering costs, offering faster and timely transactions, and potentially providing a seamless experience tailored to individual needs. At the same time, however, the spread of digital innovation in finance has created new sources of risk for consumers, including new types of fraud and risks related to the security and confidentiality of data. Legitimate use of consumer data to create digital profiles may also make it more costly or difficult to access certain types of financial products or services as financial service providers seek to segment their consumer base and price or market their products accordingly. Moreover, digital channels and questionable digital market practices have made access to some products – like high-cost short-term credit – extremely rapid and may reinforce behavioural biases, like short-termism and lack of self-control (OECD, 2017<sub>[18]</sub>).

Some of these risks are particularly relevant for children and young people, typically stemming from the fact that they are at ease with digital technologies and are often users of social media and other digital tools, while at the same time potentially having low financial literacy and little experience with financial services. Recent evidence from the US shows that Millennials using mobile phones to make payments tend to display lower financial knowledge and more problematic financial behaviours (overdrawing their current accounts, using credit cards expensively, or using high-cost borrowing methods) than non-mobile-payment users (Lusardi, de Bassa Scheresberg and Avery, 2018<sub>[19]</sub>), suggesting that technology and ease of payments may attract disproportionately those who have low financial literacy and manage their finances poorly.

The rapid evolution of digital financial services also means that parents themselves may have little familiarity with them and limited ability to guide their children. Moreover, as young people are typically new entrants in traditional and digital financial markets, financial regulation may find it challenging to address their needs and protect them. As the financial landscape evolves, new types of institutions, services and products may emerge, making these challenges more acute.

The large availability of cashless purchasing options through online stores, interactive television, online and mobile games, social media, or with contactless cards may make money less real for

users making their first spending decisions. As young people can feel under pressure to spend to keep up with their peers, many digital channels enable users to make instant purchases, which in turn makes it more difficult to control spending. In some digital contexts, young people may not even realise that they are spending real money, as in the case of in-app or in-game purchases that may be linked to automatic withdrawals through a monthly telephone or internet bill or a credit card account. While in many countries issues related to in-game expenses have been addressed by financial regulation, it is also important that parents and children are alert in their online behaviour.

Young people are the most active users of social media. Around 90% of 18-29 year olds in the US, and of people age 16-24 in the European Union, use some form of social media (EU, 2017<sup>[20]</sup>; Perrin, 2015<sup>[21]</sup>), potentially bringing them into contact with information, marketing and consumer opinions. They may have a hard time distinguishing the source and accuracy of information posted on such platforms, and may succumb to behavioural biases when reading the same (mis)information from numerous sources. They may also be unaware that their data can be used to create digital profiles that are then used or sold to third parties to promote products or price them according to their personal characteristics.

Many young people also fall victims of fraud and scams with financial implications via social media, such as becoming prey to identity theft, following fraudulent offers to invest, or even, knowingly or unknowingly, allowing their personal bank accounts to be used for illicit purposes (Cifas, 2018<sup>[22]</sup>; Startup, Cadywoud and Laza, 2017<sup>[23]</sup>). A study conducted by the FCA in the UK found that those aged under 25 (13%) were six times more likely than over 55s (2%) to trust an investment offer they received via social media (FCA, 2018<sup>[24]</sup>).

Despite being digital natives, young people may be more likely to be victims of online fraud because they take risky behaviours online. A survey conducted in 17 countries in 2017 showed that young people are very likely to share personal information online. More than 60% of those aged 16-24 and 25-34 shared private and sensitive photos of themselves with others; two-fifths of young people shared their financial and payment details (42% of 16-24 year olds and 46% of 25-34 year olds) (Kaspersky, 2017<sup>[25]</sup>).

Young people are often the target of aggressive marketing practices promoting high-cost short-term online credit. For instance, in the UK and the US some online payday loans platforms target university students, in some cases offering loans secured against income from future student loan payments. Students are often not aware of the very high interest rates and possible late fees, and do not think about looking for cheaper alternatives. Some 6% of 18-24 year old people in the UK used one or more forms of high-cost loan in 2017, and this age group accounted for about one in five of all those who had used payday lending or a pawnbroker (FCA, 2017<sup>[26]</sup>). While consumers of all ages should be adequately protected via financial regulation, it is clear, considering the pace of financial markets developments, that they also need to have the knowledge and skills to understand the products on offer, be alert to financial conditions that may be unfamiliar or not be clearly stated, and compare products and providers.

## ***Demographic and socio-economic trends***

### ***Risk shift and increased individual responsibility***

A number of demographic, socio-economic and technological trends imply a transfer of risk to individuals, greater individual responsibility for many financial decisions, and greater economic insecurity for young people and future generations.

Economic trends following the global financial crisis, technological change and globalisation are likely to make economic and job prospects for future generations more uncertain (OECD, 2017<sup>[27]</sup>; Dolphin, 2012<sup>[28]</sup>). Youth unemployment rates rose substantially in most OECD countries and in a number of emerging economies after the global financial crisis, and in many cases they remain at

high rates. The crisis exacerbated issues of labour market segmentation in some countries, with an increase in the proportion of employed youth working in temporary and precarious jobs as they are unable to find a permanent job. In the aftermath of the global financial crisis, disposable income has fallen more for young people than for adults and the elderly, and young people face higher poverty rates than other age groups (OECD, 2013<sup>[29]</sup>; OECD, 2017<sup>[30]</sup>; OECD, 2016<sup>[31]</sup>).

Moreover, continuing trends of increasing longevity, falling birth-rates, and shrinking public support systems in many countries have implications on people's income security during the active life and in old age.

Women's participation in the labour force and the proportion of people entering higher education are both increasing, and adults are less likely to continue to live in close proximity to their older family members than previous generations. The likely outcome of these shifts will be a greater need for financial security in retirement and professional care in old age, resulting in the need for direct financial support from family or additional government expenditure (Colombo et al., 2011<sup>[32]</sup>). Working-age adults will be expected to shoulder any tax burden to finance this expenditure whilst at the same time also saving for their own retirement, potentially repaying their own student loans, supporting their children's education and managing increasingly varied working-life trajectories which may include periods of inactivity, self-employment or retraining.

In addition, there has been a widespread transfer of risk from both governments and employers to individuals, meaning that now many people face the financial risks associated with longevity, investment, out-of-pocket healthcare and long-term care. The number of financial decisions that individuals have to make, and the significance of these decisions, is increasing as a consequence of these changes in the market and the economy. For instance, individuals will need to accumulate savings to cover much longer periods of retirement than previous generations, while at the same time covering the heightened long-term health care needs of elderly relatives. Young people are now more likely to have several employers in the course of their working lives than their parents and to experience more precariousness in the labour market. This could make it more difficult for them not only to secure a steady income flow during their working lives but also to ensure that this translates into a stable retirement income.

Traditional pay-as-you-go (PAYG) public pension schemes tend to be shrinking in most countries and are increasingly supplemented by private funded schemes in which the individual may be responsible for making investment decisions, including the contribution rate, the investment allocation and the type of pay out product. Moreover, defined-contribution pension plans are quickly replacing defined-benefit pension plans for new entrants, shifting onto workers the risks of uncertain investment performance and of longer life expectancy. Surveys show that a majority of workers are unaware of the risks they now have to face, and have neither sufficient financial knowledge nor the skills to manage such risks adequately (OECD, 2016<sup>[33]</sup>).

In this panorama of increasingly difficult financial choices, consumers need to know when and where to seek professional help. But professional advisors are not an alternative to financial education. Even when individuals use the services of financial intermediaries and advisors, they need to understand what is being offered or advised, and they need the skills and knowledge to manage the products they choose. They should also be aware that some advisors may face a conflict of interest as they provide advice and at the same time sell products or receive commission, and that "robo advice" is not necessarily more independent than advice in person. Depending on the national legal framework for financial advice, individuals may be fully responsible for the financial product they decide to purchase, facing all the direct consequences of their choice.

Changes in individual financial responsibility and choices are also underpinned by the recent increasing interest at policy and individual level for sustainable development, responsible consumption and inequalities reduction (United Nations, 2015<sup>[34]</sup>). European governments are

looking into ways to ensure that the financial systems contributes to sustainable and inclusive growth (EU, 2018<sub>[6]</sub>) A growing number of consumers and investors have become concerned about the sustainability and ethics of their spending choices and focus on environmental, social and governance (ESG) factors in their investment decisions. In this context, it is important that individuals understand the impact of their financial choices and investments on the economy, society and the environment, that they are aware of new products following ESG criteria and of any potential emerging risk associated with these products.

### *Financing higher education*

Students nearing the end of compulsory education will soon be taking decisions that will have significant consequences for their adult lives, such as deciding whether to continue their studies or whether to enter the labour market. The gap in wages between college and non-college educated workers has widened in many economies (OECD, 2016<sub>[35]</sub>). In some countries, this decision also includes how to finance tertiary education and whether to take a student loan.

Financing higher education requires students and their families to consider and choose among various available options, including in which university and city to study and live, deciding whether to use savings, if any, understanding the advantages and disadvantages of working while studying, and potentially taking up a loan. In some countries, like the US, student loans are becoming a more important part of young people's finances than in the past (Ratcliffe and McKernan, 2013<sub>[36]</sub>).

Countries differ significantly in the extent to which student loans are offered and used, and in how they work. Depending on national student loans characteristics, students intending to take a loan may have to choose between public and private loans and between different repayment methods. Some loans may benefit from public guarantees, reduced interest rates, favourable repayment system or remission/forgiveness mechanisms. The take-up of student loans and extent of indebtedness at graduation are quite sizeable in some countries. Even looking only at public student loans, almost eight in ten students in Australia and more than nine in ten students in the UK at bachelor's, master's or doctoral levels had one in 2013/14; in the United States, 62% of bachelor's-degree students had a public student loan in the same period (OECD, 2016<sub>[35]</sub>). As a result of taking loans, most students are in debt at graduation. Students with a loan graduate with an average debt of about USD 18 000 in the Netherlands, and of about USD 12 000 in Canada (OECD, 2016<sub>[35]</sub>). The extent to which this can cause a problem mostly depends on the amount of debt, the uncertainty of graduates' earnings and employment prospects, and the conditions for repayment of the loans. If they decide to take a loan, students and their families need to be proficient in financial literacy to select the best arrangement given the family/student situation and to avoid over-indebtedness from a young age.

In some countries, like Australia, greater student responsibility for funding one's studies has been observed not only at university level but also in post-secondary vocational education (Noonan and Pilcher, 2018<sub>[37]</sub>). The recent Australian experience has seen a dramatic increase in vocational students' debt, which can be attributable to a combination of legislative changes, aggressive course offering practices, and students' lack of understanding of the debt obligations they were taking on (Commonwealth of Australia, 2016<sub>[38]</sub>).

### **Expected benefits of financial education and improved levels of financial literacy**

People form habits and behaviours from a young age, learning from their parents and others around them, indicating the importance of early interventions to help shape beneficial behaviours and attitudes (Whitebread and Bingham, 2013<sub>[39]</sub>). Furthermore, young people need financial knowledge and understanding from an early age in order to operate within the complex financial landscape they are likely to find themselves in, often before reaching adulthood. Younger generations are not only likely to face complex financial products, services and markets, but as

noted above, they are more likely to have to bear more financial risks in adulthood than their parents and may face new financial risks as they use digital financial service and digital tools more broadly.

Young people may learn beneficial behaviours from their friends and family, such as prioritising their expenditure or putting money aside for a rainy day, but the recent changes in the financial marketplace and social welfare systems mean it is unlikely that they can gain sufficient knowledge or information from such people unless they work in related fields<sup>1</sup>. Moreover, not all families are equally equipped to transmit financial literacy skills to their children (Lusardi, Mitchell and Curto, 2010<sub>[40]</sub>). The PISA 2015 assessment showed that, on average across the participating OECD countries and economies, socio-economically advantaged students score 89 points higher than disadvantaged students, equivalent to more than one proficiency level (OECD, 2017<sub>[13]</sub>). Large variations in financial literacy related to socio-economic status, intended as a combination of parents' education, parents' occupations, home possessions and educational resources available in the home, mean that families with high socio-economic status are providing students better opportunities to acquire financial literacy skills than socio-economically disadvantaged families.

In order to provide equality of opportunity, it is important to offer financial education to those who would not otherwise have access to it. Schools are well positioned to advance financial literacy among all demographic groups and reduce financial literacy gaps and inequalities (including across generations). Financial literacy performance is strongly correlated with performance in mathematics and reading, suggesting that, whilst not sufficient, a good basic education in core subjects will benefit students when dealing with financial matters (OECD, 2017<sub>[13]</sub>). Nevertheless, basic mathematics and reading literacy does not provide the specific content knowledge, and students should be helped to improve their financial literacy with more specific financial literacy content. Several countries have started integrating some financial literacy topics into existing subjects, such as mathematics or social sciences. While dedicated financial literacy approaches are relatively new and more evidence on effective approaches would be beneficial, it is important to provide early opportunities for establishing the foundations of financial literacy, as efforts to improve the financial knowledge of adults in the workplace or in other settings can be severely limited by a lack of early exposure to financial education and by a lack of awareness of the benefits of continuing financial education.

Existing empirical evidence shows that young people and adults in both developed and emerging economies who have been exposed to good quality financial education are subsequently more likely than others to plan ahead, save and engage in other responsible financial behaviours (Atkinson et al., 2015<sub>[41]</sub>; Bruhn et al., 2016<sub>[42]</sub>; Kaiser and Menkhoff, 2016<sub>[43]</sub>; Miller et al., 2014<sub>[44]</sub>; Amagir et al., 2018<sub>[45]</sub>). This evidence suggests a possible causal link between financial education and financial literacy levels, and indicates that improved levels of financial literacy can lead to improved financial outcomes.

Other research indicates a number of potential benefits of being financially literate. There is evidence that in developed countries those with higher financial literacy are better able to manage their money, participate in the stock market and perform better on their portfolio choice, and that they are more likely to choose mutual funds with lower fees (Clark, Lusardi and Mitchell, 2017<sub>[46]</sub>; Hastings and Tejada-Ashton, 2008<sub>[47]</sub>; van Rooij, Lusardi and Alessie, 2011<sub>[48]</sub>; Gaudecker, 2015<sub>[49]</sub>). In emerging economies, financial literacy is shown to be correlated with holding basic financial products like bank accounts and insurance (Grohmann, Kluhs and Menkhoff, 2017<sub>[50]</sub>; Xu and Zia, 2012<sub>[51]</sub>); similarly, 15-year-old students with bank accounts have higher levels of financial literacy than those without on average across the OECD countries participating in the 2012 and 2015 PISA exercise (OECD, 2014<sub>[1]</sub>; OECD, 2017<sub>[13]</sub>). Moreover, adults who have greater financial

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<sup>1</sup> PISA 2012 indicates that students with a parent working in the financial services sector have higher levels of financial literacy on average, although the data are only available for a limited number of countries.

knowledge are more likely to accumulate higher amounts of wealth (Behrman et al., 2012<sup>[52]</sup>; van Rooij, Lusardi and Alessie, 2012<sup>[53]</sup>).

Financial literacy has also been found to be related to debt choices and debt management, with more financially literate individuals opting for less costly and less complex mortgages, and avoiding high interest payments and additional fees (Disney and Gathergood, 2013<sup>[54]</sup>; Lusardi and Tufano, 2015<sup>[55]</sup>; Gathergood and Weber, 2017<sup>[56]</sup>).

In addition to the benefits identified for individuals, widespread financial literacy can be expected to improve economic and financial stability, as well as to support sustainable and inclusive growth (OECD, 2006<sup>[57]</sup>; EU, 2018<sup>[6]</sup>). Financially literate consumers can make more informed decisions, shop around for products and demand higher quality services, which can, in turn, encourage competition and innovation in the market. As financially literate people can protect themselves to a greater extent against the negative consequences of income or expenditure shocks, are more likely to take appropriate steps to manage the risks transferred to them, and are less likely to default on credit commitments, they can better face macro level shocks and become more financially resilient. Improving financial literacy among vulnerable populations may especially contribute to reducing wealth inequalities. Financially literate consumers are more likely to have long-term financial attitudes and to understand the implications of personal financial decisions on the society, the economy and the environment.

### **Box 2. OECD activities in relation to financial education**

In 2002, the OECD initiated a far-reaching financial education project to address governments' emerging concerns about the potential consequences of low levels of financial literacy. This project is serviced by the OECD Committee on Financial Markets and the Insurance and Private Pensions Committee in coordination with other relevant bodies including the PISA Governing Board and the Education Policy Committee on issues related to schools. The project takes a holistic approach to financial-consumer issues that highlights how, alongside improved financial access, adequate consumer protection and regulatory frameworks, financial education has a complementary role to play in promoting the outcome of financial literacy.

Important milestones of the financial education project included the adoption of the Recommendation on Principles and Good Practices for Financial Education and Awareness by the OECD Council (OECD, 2005<sup>[58]</sup>), and the endorsement by G20 leaders of the OECD/INFE High-level Principles on National Strategies for Financial Education in 2012 (OECD/INFE, 2012<sup>[9]</sup>).

Recognising the increasingly global nature of financial literacy and education issues, in 2008 the OECD created the International Network on Financial Education (INFE) to benefit from and encompass the experience and expertise of developed and emerging economies. More than 200 public institutions from more than 110 countries are economies are members of the INFE as of 2018. Members meet twice yearly to discuss the latest developments in their country, share their expertise, and collect evidence, as well as to develop analytical and comparative studies, methodologies, good practice, policy instruments and practical guidance on key priority areas.

#### **Financial education for youth and in schools**

The 2005 OECD Recommendation advised that “financial education should start at school. People should be educated about financial matters as early as possible in their lives” (OECD, 2005<sup>[58]</sup>). Two main reasons underpin the OECD recommendation: the importance of focusing on youth in order to provide them with key life skills before they start to become active financial consumers, and the relative efficiency of providing financial education in

schools rather than attempting remedial actions in adulthood.

At the time the OECD Recommendation was published, there was a lack of guidance on ways of implementing financial education initiatives for youth and in schools. The OECD/INFE therefore subsequently developed a dedicated publication on Financial Education for Youth: The Role of Schools, which was welcomed by G20 leaders in 2013 (OECD, 2014<sub>[59]</sub>). The publication includes guidelines for financial education in schools and guidance on financial education learning frameworks, which have also been supported by the Ministers of Finance of the Asia-Pacific Economic Cooperation (APEC) in 2012 (APEC, 2012<sub>[60]</sub>).

Following a G20 call in 2013, the OECD/INFE also developed a Core competencies framework on financial literacy for youth, which describes the financial literacy outcomes that are likely to be important for 15 to 18 year olds and provides a tool for policy makers to develop national learning and assessment frameworks. The lessons learned from developing the PISA 2012 financial literacy assessment framework and analysing the PISA data contributed to the development of this core competencies framework (OECD, 2013<sub>[61]</sub>; OECD, 2015<sub>[2]</sub>).

The two volumes collecting the results of the PISA 2012 and 2015 financial literacy assessments provide not only international evidence on the distribution of financial literacy among 15-year old students with and across countries, but also policy suggestions on how policy makers can improve it (OECD, 2014<sub>[1]</sub>; OECD, 2017<sub>[13]</sub>).

### **The continued need for data**

PISA 2012 was the first large-scale international study to assess the financial literacy of young people. Followed by two similar assessments in 2015 and 2018, the PISA financial literacy assessment has regularly provided evidence not only on countries' average levels of financial literacy of their 15-year-old students, but also valuable insights into how financial competencies are distributed along socio-demographic characteristics and about the correlation with mathematics and reading abilities. PISA financial literacy assessments have also provided internationally comparable data on students' experience with money matters, on how they would approach saving and spending decisions, and on their access to basic financial products.

Policy makers, educators and researchers continue to need high-quality data on levels of financial literacy in order to inform financial education strategies and the implementation of financial education programmes in schools. Over 60 countries around the world are developing or implementing national strategies for financial education, following OECD/INFE guidance, and most of them include young people and students as primary target groups (OECD, 2015<sub>[10]</sub>). As recalled above, more and more countries have started introducing financial literacy content into school curricula at various levels, typically as part of existing subjects. Up-to-date evidence on the financial literacy of students is crucial in the development of these policies.

A robust measure of financial literacy amongst young people provides information at a national level that can indicate whether the current approach to financial education is effective. In particular, it can help to identify issues that need addressing through schools or extra-curricular activities or programmes that will enable young people to be properly and equitably equipped to make financial decisions in adulthood. It can also be used as a baseline from which to measure success and review school and other programmes in future years.

An international study provides additional benefits to policy makers and other stakeholders. Comparing levels of financial literacy across countries makes it possible to see which ones have the highest levels of financial literacy and begin to identify particularly effective national strategies

and good practices. It also makes it possible to recognise common challenges and explore the possibility of finding international solutions to the issues faced.

## Defining financial literacy

PISA focuses on young people's ability to use their knowledge and skills to meet real-life challenges, rather than merely on the extent to which they have mastered specific curricular content. PISA conceives of literacy in general as the capacity of students to apply knowledge and skills in key subject areas and to analyse, reason and communicate effectively as they pose, solve and interpret problems in a variety of situations.

In its *Recommendation on Principles and Good Practices for Financial Education and Awareness*, the OECD defined financial education as "the process by which financial consumers/investors improve their understanding of financial products, concepts and risks and, through information, instruction and/or objective advice, develop the skills and confidence to become more aware of financial risks and opportunities, to make informed choices, to know where to go for help, and to take other effective actions to improve their financial well-being" (OECD, 2005<sup>[58]</sup>).

Within the scope of the OECD/INFE work to measure the financial literacy of adults (OECD, 2016<sup>[62]</sup>), the OECD/INFE defines (adults') financial literacy as "a combination of awareness, knowledge, skill, attitude and behaviour necessary to make sound financial decisions and ultimately achieve individual financial well-being".

The financial literacy definition created in the context of PISA 2012 is considered to be still relevant and appropriate, and only a minor change is suggested with respect to previous versions of the framework. In practice, the words "motivation and confidence" have been replaced with "attitudes" as a way of taking into account that a broad set of attitudes is related to cognitive aspects of financial literacy and is important for financial behaviour.

The revised definition is as follows:

*Financial literacy is knowledge and understanding of financial concepts and risks, as well as the skills and attitudes to apply such knowledge and understanding in order to make effective decisions across a range of financial contexts, to improve the financial well-being of individuals and society, and to enable participation in economic life.*

This definition, like other PISA domain definitions, has two parts. The first part refers to the kind of thinking and behaviour that characterises the domain. The second part refers to the purposes for developing the particular literacy.

In the following paragraphs, each part of the definition of financial literacy is considered in turn to help clarify its meaning in relation to the assessment.

### **Financial literacy...**

Literacy is viewed as an expanding set of knowledge, skills and strategies, which individuals build on throughout life, rather than as a fixed quantity, a line to be crossed, with illiteracy on one side and literacy on the other. Literacy involves more than the reproduction of accumulated knowledge and it involves a mobilisation of cognitive and practical skills, and other resources such as attitudes, motivation and values. The PISA assessment of financial literacy draws on a range of knowledge and skills associated with the development of the capacity to deal with the financial demands of everyday life and uncertain futures within contemporary society.

Some national and international institutions refer to "financial capability" instead of "financial literacy" in order to put more emphasis on people's ability to make financial decisions. In most cases the definitions of the two concepts overlap to a large extent, as they both encompass the knowledge, attitudes, skills, and behaviours of consumers. The PISA assessment will continue to

refer to financial literacy as its definition is now internationally acknowledged, and for consistency with previous assessments and existing OECD and G20 work.

**...is knowledge and understanding of financial concepts and risks...**

Financial literacy is thus contingent on some knowledge and understanding of fundamental elements of the financial world, including key financial concepts as well as the purpose and basic features of financial products. Some students already have experience of financial products and commitments through a bank account or a mobile phone contract. A grasp of concepts such as interest, inflation, and value for money are soon going to be, if they are not already, important for their financial well-being.

It can be assumed that 15-year-olds are beginning to acquire this knowledge and gain experience of the financial environment that they and their families inhabit. All of them are likely to have been shopping to buy household goods or personal items; some will have taken part in family discussions about money and whether what is wanted is actually needed or affordable; and a sizeable proportion of them will have already begun to earn and save money; many of them will have access to payment facilities on line or through mobile phones.

Knowledge and understanding of risks that may threaten their financial well-being, including those arising from new types of digital and traditional financial services is also important. At the same time, financially literate students would have an understanding of the purpose of products such as insurance policies and pensions that are intended to mitigate certain risks.

**...as well as the skills...**

These skills include generic cognitive processes such as accessing information, comparing and contrasting, extrapolating and evaluating – applied in a financial context. They include basic skills in mathematical literacy such as the ability to calculate a percentage, undertake basic mathematical operations or convert from one currency to another, and language skills such as the capacity to read and interpret advertising and basic contractual texts.

**...and attitudes...**

Financial literacy involves not only the knowledge, understanding and skills to deal with financial issues, but also non-cognitive attributes: the motivation to seek information and advice in order to engage in financial activities, the confidence to approach various types of financial providers and to engage in financial decisions, the ability to focus on the long-term, and the ability to exercise self-control and manage other emotional and psychological factors that influence financial decision making. These attributes are considered as a goal of financial education, as well as being instrumental in building financial knowledge and skills.

**...to apply such knowledge and understanding in order to make effective decisions...**

PISA focuses on the ability to activate and apply knowledge and understanding in real-life situations rather than the reproduction of knowledge. In assessing financial literacy, this translates into a measure of young people's ability to transfer and apply what they have learnt about personal finance into effective decision-making. The term "effective decisions" refers to informed and responsible decisions that satisfy a given need.

**...across a range of financial contexts...**

Effective financial decisions apply to a range of financial contexts that relate to young people's present daily life and experience, but also to steps they are likely to take in the near future as adults. For example, young people may currently make relatively simple decisions such as how they will use their pocket money or which mobile phone contract they will choose; but they may

soon be faced with major decisions about education and work options with long-term financial consequences.

**...to improve the financial well-being of individuals and society...**

Financial literacy in PISA is primarily conceived of as literacy around personal or household finance, distinguished from economic literacy, which covers concepts such as the theories of demand and supply and market structures. Financial literacy is concerned with the way individuals understand, manage and plan their own and their households' – which often means their families' – financial affairs. It is recognised, however, that good financial understanding, management and planning on the part of individuals has some collective impact on the wider society, in contributing to local prosperity as well as national and even global stability, productivity, sustainability and development.

**...and to enable participation in economic life.**

Like the other PISA literacy definitions, the definition of financial literacy implies the importance of the individual's role as a thoughtful and engaged member of society. Individuals with a high level of financial literacy are better equipped to make decisions that are of benefit to themselves and their family or community, and also to constructively support and critique the economic world in which they live.

## Organising the domain

The representation and organisation of a domain within PISA determines the assessment design and the conceptual structure for the development of cognitive questions (PISA refers to the questions used in the cognitive test as ‘items’). The concept of financial literacy includes many elements, not all of which can be incorporated in an assessment such as PISA. It is therefore necessary to select the most relevant elements across the domain to develop assessment items at various levels of difficulty that are appropriate for 15-year-old students.

A review of approaches and rationales adopted in previous large-scale studies, and particularly in PISA, shows that most specify what they wish to assess in terms of the relevant content, processes and contexts for assessment. Content, processes and contexts can be thought of as three different perspectives on the area to be assessed.

- *Content* comprises the areas of knowledge and understanding that are essential in the area of literacy in question.
- *Processes* describes the mental strategies or approaches that are called upon to negotiate the material.
- *Contexts* refers to the situations in which the domain knowledge, skills and understandings are applied, ranging from the personal to the global.

The steps of identifying and weighting the different categories within each perspective, and then ensuring that the set of tasks in the assessment adequately reflects these categories, are used to ensure the coverage and validity of the assessment. The three perspectives are also helpful in thinking about how achievement is to be reported.

The following section presents a discussion of each of the three perspectives and the framework categories into which they are divided. For each perspective, the framework presents lists of sub-topics and examples of what the items can ask students to show; however, these details should not be interpreted as a checklist of tasks included in any one assessment. Given that only one hour of financial literacy assessment material is being administered in PISA, there is not enough space to cover every detail of each variable.

### Content

The content of financial literacy is conceived of as the areas of knowledge and understanding that must be drawn upon in order to perform a particular task. A review of the content of existing financial literacy learning frameworks indicated that there is some consensus on the financial literacy content areas (OECD, 2014<sup>[59]</sup>; OECD, 2015<sup>[2]</sup>). The review showed that the content of financial education for young people and in schools was – albeit with cultural differences – relatively similar, and that it was possible to identify a series of topics commonly included in these frameworks. These form the four content areas for PISA financial literacy: *money and transactions*, *planning and managing finances*, *risk and reward*, and *financial landscape*. The work undertaken by the OECD/INFE to develop a core competencies framework on financial literacy for youth provides additional guidance on how these content areas map to desired financial literacy outcomes (OECD, 2015<sup>[2]</sup>).

#### ***Money and transactions***

This content area includes awareness of the different forms and purposes of money and managing monetary transactions, which may include being aware of digital and foreign currencies, spending or making payments using a variety of available tools including mobile or online ones, using bank cards, cheques, bank accounts. It also covers practices such as taking care of cash and other

valuables, calculating value for money, and filing documents and receipts, including those received electronically.

Tasks in this content area can, for example, ask students to show that they:

- Are aware of the different forms and purposes of money:
  - recognise bank notes and coins;
  - understand that money can be exchanged for goods and services;
  - understand that money spent on something is not available to be spent on something else;
  - recognise that money can be stored in various ways, including at home, in a bank, in a post office or in other financial institutions, in cash or electronically;
  - understand that money held in cash may lose value in real terms over time if there is inflation;
  - recognise that there are various ways of paying for items purchased, receiving money from other people, and transferring money between people or organisations such as cash, cheques, card payments in person or online, electronic transfers online or via SMS or contactless payments with smartphones, and that new ones continue to be developed;
  - understand that money can be borrowed or lent, and the purpose of interest (taking into account that the payment and receipt of interest is forbidden in some religions);
  - are aware that other countries may use different currency from their own, and that exchange rates may change over time; and
  - are aware of digital currencies.
- Are confident and capable at handling and monitoring transactions:
  - can use cash, cards and payment methods through computers and mobile phones to purchase items;
  - can use cash machines to withdraw cash;
  - Can check an account balance over the internet or through cash machines;
  - can check receipts after making purchases, and can calculate the correct change if the transaction is made in cash;
  - can work out which of two consumer items of different sizes would give better value for money, and understand that this may vary depending on the specific needs and circumstances of the consumer;
  - can use common tools, such as paper-and-pen, spreadsheets, online platforms or mobile applications to monitor their transactions and support budget calculations; and
  - can check transactions listed on a bank statement provided on paper or digitally, and note any irregularities.

In many PISA questions, the unit of currency is the imaginary Zed. PISA questions often refer to situations that take place in the fictional country of Zedland, where the Zed is the unit of currency. This artifice (about which students are informed at the beginning of the testing session) has been introduced to enhance comparability across countries.

## ***Planning and managing finances***

Income, expenditure and wealth need planning and managing over both the short term and long term. This content area therefore reflects the process of monitoring, managing, and planning income and expenses, and understanding ways of enhancing wealth and financial well-being. It includes content related to credit use as well as savings and wealth creation.

This content area includes:

- Knowledge and ability to monitor and control income and expenses:
  - identify various types of income relevant for young people and for adults (e.g. pocket money, allowances, salary, commission, benefits),
  - be aware that rules for engaging in gainful employment may differ across young people and adults;
  - Understand different ways of discussing income (such as hourly wage and gross or net annual income) and that some factors that may affect income (such as different education or career paths);
  - draw up a budget to plan regular spending and saving and stay within it; and
  - be aware of factors that impact on living standards for any given income, including location, number of dependents and existing commitments.
- Knowledge and ability to make use of income and other available resources in the short and long terms to enhance financial well-being:
  - understand the difference between needs and wants and the idea of living with one's means;
  - understand how to manipulate various elements of a budget, such as thinking about different options for spending money, identifying priorities if income does not meet planned expenses, or finding ways to increase savings, such as reducing expenses or increasing income;
  - assess the impact of different spending plans and be able to set spending priorities in the short and long term, also in the context of external spending pressure;
  - understand the benefits of a financial plan for future events and plan ahead to pay future expenses: for example, working out how much money needs to be saved each month to make a particular purchase or pay a bill;
  - understand that expenditure can be smoothed over time through borrowing or saving;
  - understand the reasons why people may use credit, that borrowing money entails a responsibility to repay it, and that the amount to be repaid is usually larger than the amount borrowed due to interest payments (taking into account that the payment and receipt of interest is forbidden in some religions);
  - understand the idea of building wealth, the impact of compound interest on savings, and the reasons why some people use investment products;
  - understand the benefits of saving for long term goals or anticipated changes in circumstances (such as living independently);

- understand the risks of saving in cash, including the fact that money can be lost, stolen or may lose part of its value in real terms due to inflation; and
- understand how government taxes and benefits impact on personal and household finances.

### ***Risk and reward***

*Risk and reward* is a key area of financial literacy, incorporating the ability to identify ways of balancing and covering risks and managing finances in uncertainty and an understanding of the potential for financial gains or losses across a range of financial contexts. Various types of risk are important in this domain. The first relates to the risk of financial losses that an individual cannot directly predict, and could not realistically cover from personal resources, such as those caused by catastrophic incidents; these are typically insurable risks. The second comes from changes in circumstances that impact on ability to maintain the same standard of living; which may or may not be insurable. The third is the risk inherent in financial products, such as the risk of facing an increase in repayments on a credit agreement with variable interest rates, or the risk of loss or insufficient returns on investment products. This content area therefore includes knowledge of the main risks inherent in certain products, and the behaviours, strategies and types of products that may help people to protect themselves from the consequences of negative outcomes, such as insurance and savings.

This content category includes:

- Identifying those risks that - should the incident occur - are most likely to have a serious negative affect on a particular person, such as:
  - accident or injury,
  - theft of personal property, passwords or data and digital assets,
  - damage or loss of personal property,
  - man-made and/or natural catastrophes.
- Identifying and managing risks and rewards associated with life events or the economy, such as the potential impact of:
  - job loss, birth or adoption of a child, deteriorating health or mobility;
  - fluctuations in interest rates and exchange rates; and
  - other market changes.
- Recognising that certain financial products (including insurance) and processes (such as saving) can be used to manage and offset various risks (depending on different needs and circumstances):
  - understand the benefits of saving for unanticipated changes in circumstances; and
  - knowing how to assess whether certain insurance policies may be of benefit, and the level of cover needed.
- Understanding the risk inherent in certain credit and investment products, such as risk of capital loss, variability of returns, and the implications of variable interest rates on loan repayments.

- Understanding the benefits of contingency planning and diversification to limit the risk to personal capital.
- Applying knowledge of the benefits of contingency planning, diversification and the dangers of default on payment of bills and credit agreements to decisions about:
  - various types of investment, savings and insurance products, where relevant; and
  - various forms of credit, including informal and formal credit, unsecured and secured, rotating and fixed term, and those with fixed or variable interest rates.
- Knowing and being cautious about the risks and rewards associated with substitutes for financial products, such as:
  - saving in cash or in unregulated digital financial instruments (which may include cryptocurrencies, depending on national regulation), or buying property, livestock or gold as a store of wealth; and
  - taking credit or borrowing money from informal lenders.
- Knowing that there may be unidentified risks and rewards associated with new financial products (such as mobile payment products and online credit).

### ***Financial landscape***

This content area relates to both the character and features of the existing financial world, and the ways in which a wide variety of factors, including technology, innovation, government policy and global sustainable growth measures, can change this landscape over time. It covers awareness of the role of regulation and protection for financial consumers, knowing the rights and responsibilities of consumers in the financial marketplace and within the general financial environment, and the main implications of financial contracts that they may enter into in with parental consent, or alone in the near future. A focus on the financial landscape also takes into account the wide variety of information available on financial matters, from education to advertising. In its broadest sense, *financial landscape* also incorporates an understanding of the consequences of changes in economic conditions and public policies, such as changes in interest rates, inflation, taxation, sustainability and environmental targets, or welfare benefits for individuals, households and society. The implications of financial service provision for the environment, sustainability and inclusion are also relevant within this content area.

Tasks associated with this content area include:

- Awareness of the role of regulation and consumer protection
- Knowledge of rights and responsibilities, and the ability to apply it to:
  - understand that buyers and sellers have rights, such as being able to apply for redress;
  - understand that buyers and sellers have responsibilities, such as:
    - consumers/investors giving accurate information when applying for financial products;
    - providers disclosing all material facts; and
    - consumers/investors being aware of the implications of one of the parties not doing so.
  - recognise the financial implications of contracts;
  - recognise the importance of the legal documentation provided when purchasing financial products or services and the importance of understanding the content.

- Knowledge and understanding of the financial environment, including:
  - Understanding that different people and organisations may have incentives to provide certain financial information, products or services;
  - Being able to identify trusted sources of financial information and advice, and to distinguish marketing and ads from genuine and official information and educational messages;
  - Being alert to ‘fake news’ in the financial domain or with financial implications;
  - identifying which providers are trustworthy, and which products and services are protected through regulation or consumer protection laws;
  - identifying whom to ask for advice when choosing financial products, understanding that financial advice may be biased, and knowing where to go for help or guidance in relation to financial matters; and
- Awareness of the financial risks and implications of sharing personal financial data, awareness that personal data may be used to create a person's digital profile which can be used by companies to offer products and services based on personal factors, and awareness of existing financial crimes such as identity theft and data theft;
- Applying an understanding of the financial risks of a lack of data protection to:
  - take appropriate precautions to protect personal data and avoid scams,
  - conduct online transactions safely,
  - know rights and responsibilities under the applicable regulation, including in the event of being a victim.
- Knowledge and understanding of the (short- and long-term) impact of their own financial decisions on themselves, on others, and on the environment:
  - understand that individuals have choices in spending, saving and investing and each action can have consequences for the individual, for society and possibly for the environment; and
  - recognise how personal financial habits, actions and decisions impact at an individual, community, national and international level
  - understand the financial implications on society of ethics, sustainability and integrity and related behaviours (including for instance donations to non-profits/charities, green investments, corruption).
- Knowledge of the influence of economic and external factors:
  - aware of the economic climate and understand the impact of policy changes such as reforms related to the funding of post-school training or compulsory savings for retirement;
  - understand how the ability to build wealth or access credit depends on economic factors such as interest rates, inflation and credit scores; and
  - understand that a range of external factors, such as advertising and pressure from family, friends and society, can affect individuals' financial choices and outcomes.

## **Processes**

The process categories relate to the cognitive processes that students apply to respond to the assessment. They are used to describe students' ability to recognise and apply concepts relevant to the domain, and to understand, analyse, reason about, evaluate and suggest solutions. In PISA financial literacy, four process categories have been defined: *identify financial information*, *analyse financial information and situations*, *evaluate financial issues* and *apply financial knowledge and understanding*. While the verbs used here bear some resemblance to those in Bloom's taxonomy of educational objectives (Bloom, 1956), an important distinction is that the processes in the financial literacy construct are not intended as a hierarchy of skills. They are, instead, parallel essential cognitive approaches, all of which are part of the financially literate individual's repertoire. The order in which the processes are presented here relates to a typical sequence of thought processes and actions, rather than to an order of difficulty or challenge. At the same time, it is recognised that financial thinking, decisions and actions are most often dependent on a recursive and interactive blend of the processes described in this section. For the purposes of the assessment, each task is identified with the process that is judged most central to its completion.

### ***Identify financial information***

This process is engaged when the individual searches and accesses sources of financial information, and identifies or recognises its relevance. In PISA the information is in the form of texts such as contracts, advertisements, charts, tables, forms and instructions displayed on screen. A typical task might ask students to identify the features of a purchase invoice, or recognise the balance on a bank statement. A more difficult task might involve searching through a contract that uses complex legal language to locate information that explains the consequences of defaulting on loan repayments. This process category is also reflected in tasks that involve recognising financial terminology, such as identifying "inflation" as the term used to describe increasing prices over time.

### ***Analyse financial information and situations***

This process focuses on analysing financial information to recognise relationships in financial contexts, like recognising how loan repayments and interest are affected by the loan period, or recognising which factors affect insurance premiums. It also involves identifying the underlying assumptions or implications of an issue in a financial context, extrapolating from information that is provided, and recognising something that is not explicit, such as comparing the terms offered by different mobile phone contracts, or working out whether an advertisement for a loan is likely to include unstated conditions. In order to do this, the process category requires the use of a wide range of cognitive activities in financial contexts, including interpreting, comparing and contrasting, and synthesising.

### ***Evaluate financial issues***

In this process the focus is on recognising or constructing financial justifications and explanations, drawing on financial knowledge and understanding applied in specified contexts, such as explaining advantages and disadvantages of certain financial decisions, or explaining why a certain financial decision may be good or bad for someone given their personal situation. It involves such cognitive activities as explaining, reasoning, assessing and generalising. Critical thinking is brought into play in this process, when students must draw on knowledge, logic and plausible reasoning to make sense of and form a view about a finance-related problem, such as understanding the incentives that different people or institutions may have when they provide financial information or products. The information that is required to deal with such a problem may be partly provided in the stimulus of the task, but students will need to connect such information with their own prior financial knowledge and understandings. In the PISA context, any information that is required to understand the problem is intended to be within the expected range of experiences of a 15-year-

old – either direct experiences or those that can be readily imagined and understood. For example, it is assumed that 15-year-olds are likely to be able identify with the experience of wanting something that is not essential (such as a music player or games console). A task based on this scenario could ask about the factors that might be considered in deciding on the relative financial merits of making a purchase or deferring it, given specified financial circumstances.

### ***Apply financial knowledge and understanding***

This process focuses on taking effective action in a financial setting by using knowledge of financial concepts and products and applying them in across a variety of financial contexts. This process is reflected in tasks that involve solving problems, including performing simple calculations and taking into account multiple conditions. An example of this kind of task is calculating the interest on a loan over two years. This process is also reflected in tasks that require recognition of the relevance of prior knowledge in a specific context. For example, a task might require the student to work out whether purchasing power will decline or increase over time when prices are changing at a given rate. In this case, knowledge about inflation needs to be applied.

### **Contexts**

In building a framework, and developing and selecting assessment items based on this framework, attention is given to the breadth of contexts in which the domain literacy is exercised. Decisions about financial issues are often dependent on the contexts or situations in which they are presented. By situating tasks in a variety of contexts the assessment offers the possibility of connecting with the broadest possible range of individual interests across a variety of situations in which individuals need to function in the 21st century.

Certain situations will be more familiar to 15-year-olds than others. In PISA, assessment tasks are framed in situations of general life, which may include but are not confined to school contexts. The focus may be on the individual, family or peer group, on the wider community, or even more widely on a global scale.

The contexts identified for the PISA financial literacy assessment are, then, *education and work, home and family, individual and societal*.

### ***Education and work***

The context of *education and work* is of great importance to young people. Virtually all 15-year-olds will be starting to think about financial matters related to both education and work, whether they are spending existing earnings, considering future education options or planning their working life.

The educational context is obviously relevant to PISA students, since they are by definition a sample of the school-based population; indeed, many of them will continue in education or training for some time. However, many 15-year-old students are also already engaged in some form of paid work outside school hours making the work context equally valid. Furthermore, many will move from education into some form of employment, including self-employment, before reaching their twenties.

Typical tasks within this context could include understanding payslips, planning to save for tertiary education, investigating the benefits and risks of taking out a student loan, and participating in workplace savings schemes.

### ***Home and family***

*Home and family* includes financial issues relating to the costs involved in running a household. Family is the most likely household circumstance for 15-year-olds; however, this category also encompasses households that are not based on family relationships, such as the kind of shared

accommodation that young people often use shortly after leaving the family home. Tasks within this context may include buying household items or family groceries, keeping records of family spending and making plans for family events. Decisions about budgeting and prioritising spending may also be framed within this context.

### ***Individual***

The context of the *individual* is important within personal finance since there are many decisions that a person takes entirely for personal benefit or gratification, and many risks and responsibilities that must be borne by individuals. These decisions span essential personal needs, as well as leisure and recreation. They include choosing personal products and services such as clothing, toiletries or haircuts, or buying consumer goods such as electronic or sports equipment, as well as commitments such as season tickets or a gym membership. They also cover the process of making personal decisions and the importance of ensuring individual financial security such as keeping personal information safe and being cautious about unfamiliar products.

Although the decisions made by an individual – especially at 15 – may be influenced by the family and society (and may impact society), when it comes to opening a bank account, buying shares or getting a loan it is typically the individual who has the legal responsibility and ownership. This context includes also financial behaviours that are typically carried out at the individual level, such as making purchases online or through mobile applications, even though they may be influenced by or have an impact on others such as parents and friends. The context *individual* therefore includes contractual issues around events such as opening a bank account or holding a payment card, purchasing consumer goods and paying for recreational activities through a variety of traditional and digital channels, and dealing with relevant financial services that are often associated with larger consumption items, such as credit and insurance.

### ***Societal***

The environment young people are living in is characterised by change, complexity and interdependence. Globalisation is creating new forms of interdependence where actions are subject to economic influences and consequences that stretch well beyond the individual and the local community. Digitalisation is making the pace and the effects of such global interdependence faster and more widespread. Financial investment decisions are increasingly incorporating environmental, social and governance considerations with the aim of promoting sustainable economic growth and increasing the awareness of the risks which may have an impact on the sustainability of the financial system. While the core of the financial literacy domain is focused on personal finances, the societal context recognises that individual financial well-being is not only about personal or family money management and cannot be entirely separated from the rest of society.

As recalled in the PISA definition, financial literacy should allow young people, among other goals, to "*improve the financial well-being of individuals and society*". Tasks in this category are related to situations where personal financial well-being affects and is affected by the local community, the nation and even global activities. Examples may include being informed about consumer rights and responsibilities, understanding the purpose of taxes and local government charges, being aware of business commercial interests, and understanding the financial implications of personal actions on the society, economy and environment at large.

### **Non-cognitive factors**

PISA conceives of financial attitudes and behaviour as aspects of financial literacy in their own right. Attitudes and behaviour are also of interest in terms of their interactions with the cognitive elements of financial literacy. The non-cognitive data collected through the PISA questionnaires offer the possibility to explore the relationship between non-cognitive factors that can be related to

(cognitive) financial literacy (keeping in mind that the establishment of causal links between cognitive aspects and students' attitudes, behaviours and outcomes is not possible with PISA data). Information collected about the financial attitudes and behaviour of 15-year-olds can also potentially constitute useful baseline data for any longitudinal investigation of the financial literacy of adults, including their financial behaviours. The framework identifies four broad groups of non-cognitive factors that are relevant for young people's financial literacy. Non-cognitive factors include a combination of:

- Contextual factors that may be related to students' opportunities to improve their financial literacy, such as *access to information and education*;
- Students' behaviours and opportunities to learn by doing in terms of *access to and use of money and financial products*;
- *Financial attitudes* that are expected to be associated with cognitive aspects of financial literacy;
- Self-reported *financial behaviour* that can be considered as an outcome of the cognitive aspects of financial literacy.

### ***Access to information and education***

There are various sources of financial information and education that may be available to students, including informal discussion with parents or other family members, friends, formal school education, as well as information from the media and the financial sector (even though not all this information is appropriate to 15-year-old people, relevant to them and tailored to their needs). The literature in this area often refers to the process of 'financial socialisation', which can be seen as the process of acquiring and developing the values, attitudes, standards, norms, knowledge and behaviours that contribute to people's independent financial viability and well-being (Danes, 1994<sub>[63]</sub>). Parents have a major role in the financial socialisation of children but, as discussed above, they may not have experienced all financial contexts and decisions that their children face (Gudmunson and Danes, 2011<sub>[64]</sub>; Otto, 2013<sub>[65]</sub>). Copying and discussing financial behaviours with friends is another important source of socialisation, but this may also vary in terms of quality and reliability, with research from the UK indicating that money is rarely talked about honestly (Money Advice Service, 2014<sub>[66]</sub>).

The amount and quality of formal education and training about money and personal finance received by students varies within and across countries (OECD, 2014<sub>[59]</sub>). Data about students' access to financial information and education can be collected through the student questionnaire and/or the questionnaire for school principals. In the student questionnaire, students can be asked about the typical sources of information that they access in order to analyse the extent to which each source is correlated with financial literacy. This is intended to provide a description of students' main sources of financial socialisation, rather than assessing whether they understand the importance of using appropriate sources of information or advice, which is covered in the cognitive assessment. Students can also be asked about the types of tasks that they face and the financial concepts they are exposed to during curricular classes, such as whether they have heard of or learnt about specific financial concepts during school lessons, whether they have encountered some types of tasks about money matters at school, and to what extent these topics are covered in their school textbooks. Students could also be asked about their exposure to opportunities to learn about financial issues in extra-curricular educational contexts, to innovative ways of learning financial education, such as e-learning platforms, mobile apps and other digital tools, and to delivery channels developed using behavioural insights.

In addition, the school questionnaire can ask principals about the availability and quality of financial education in their schools, the availability of appropriate teaching material and professional development opportunities. Evidence about the extent to which there is a link between levels of

financial literacy and financial education inside and outside schools is likely to be particularly useful in shaping education programmes for improving financial literacy.

### ***Access to and use of money and financial products***

The results of the 2012 and 2015 PISA financial literacy exercise showed that in some countries students with a bank account scored higher in financial literacy than students with similar socio-economic status who did not hold a bank account (OECD, 2014<sub>[1]</sub>; OECD, 2017<sub>[13]</sub>). Whilst this does not indicate a causal relationship, it is plausible to assume that real-life experiences of financial products may influence young people's financial literacy and vice versa.

Personal experience may come, for example, from using financial products such as payment cards, from dealing with the banking system, whether in person, on line or via a mobile phone, or from occasional working activities outside of school hours. Having personal experience of dealing with financial matters might be expected to be positively associated to financial literacy performance on the cognitive assessment; however, many factors may intervene in this relationship. The relationship between accessing financial services and financial literacy may go both ways. The relationship between receiving pocket money or money from some type of working activity may be mediated by the role of parents, and the time and frequency that is associated with these experiences.

It is therefore important to supplement cognitive data with information on whether students have access to and use financial products and/ or money, through which channels, to what extent such use is discussed with parents, the quality of these discussions, and possibly some information on the time dedicated to certain working activities. Future assessments should ensure that questions about access and use of financial products reflect the range of products and services to which students are exposed, including especially digital services and tools.

### ***Financial attitudes***

The PISA definition of financial literacy highlights the important role of attitudes. Individual preferences can determine financial behaviour and impact on the ways in which financial knowledge is used. PISA 2012 showed that students' perseverance and openness to problem solving were strongly associated to their financial literacy scores (OECD, 2014<sub>[1]</sub>). PISA 2015 showed a positive association between students' financial literacy and their motivation to achieve (OECD, 2017<sub>[13]</sub>). In addition, other attitudes can be relevant to young people's financial behaviour and can interact with the cognitive aspects of their financial literacy. The following list indicates attitudes that could be explored in future financial literacy assessments (not necessarily all in the same cycle):

- Long-term orientation is a key factor related to individual economic and financial decision-making (Deaton, 1992<sub>[67]</sub>). Students' preferences for current consumption may influence their financial decisions and their propensity to learn how to make plans for their own financial security (Golsteyn, Grönqvist and Lindahl, 2014<sub>[68]</sub>; Meier and Sprenger, 2013<sub>[69]</sub>; Lee and Mortimer, 2009<sub>[70]</sub>). In PISA 2012, an attempt was made to include some questions about time preferences in the student questionnaire, but the questions were dropped after the field trial. Future assessments could try to find better ways of asking students about their long-term orientation, such as considering the use of the future time perspective (FTP) construct (Kooij et al., 2018<sub>[71]</sub>; Andre et al., 2018<sub>[72]</sub>).
- Confidence in one's own ability to make a financial decision, using a financial product or approaching a financial provider may be a key driver in explaining who will work through complex financial problems or make choices across several possible products. At the same time, however, confidence may turn into over-confidence, leading to a tendency to mistakes

and overly risky decisions (Moore and Healy, 2008<sub>[73]</sub>). The PISA 2018 assessment asks students about their confidence in dealing with various financial matters, from understanding a bank statement to using digital devices to make payments. Future assessments could investigate confidence and overconfidence further.

- Many young peoples' attitudes towards money can be summarised as 'spend today, worry tomorrow' (Money Advice Service, 2014<sub>[66]</sub>). Students who are unable to control urges for immediate gratification can be more prone to impulse spending, may find it difficult to resist spending pressure from peers, family, society and advertisements, and may be less able to stick to commitments (such as repaying a student loan) and to saving plans (Mansfield, Pinto and Parente, 2003<sub>[74]</sub>). Moreover, self-control during childhood predicts important adult outcomes, including socio-economic status and financial difficulties (Moffitt et al., 2011<sub>[75]</sub>). Self-control in a financial context has not been investigated so far in PISA financial literacy assessments.
- Adolescents are typically more risk tolerant than adults (Braams et al., 2015<sub>[76]</sub>). A high willingness to take risks among young people may be related with key decisions that they may face soon after completing compulsory education, such as taking a student loan, owning a car or buying insurance. The PISA 2012 field trial included some questions about risk aversion but these were not retained for the main surveys. Future assessments could try to find better ways of asking students about their attitudes towards risk.
- Young people are generally not very interested in financial topics (Chen and Volpe, 2002<sub>[77]</sub>) and a lack of interest can be related to a lack of motivation and confidence in engaging with everyday financial issues. Many young people also feel that talking about money is "taboo" (Money Advice Service, 2017<sub>[78]</sub>). Feeling uncomfortable and embarrassed about discussing money or financial matters may lead to a lack of willingness in engaging with everyday financial issues and in asking for advice to trusted adults in difficult situations. PISA financial literacy assessments so far have not investigated the extent to which students are interested in financial issues, consider them uninteresting and/or feel uncomfortable in talking about money.

### ***Financial behaviour***

While items on the cognitive assessment test students' ability to make particular financial decisions in real-life scenarios, it is also useful to have some measure of what their actual (self-reported) behaviour is: that is, how students behave in practice. While PISA data do not indicate causal relationships, the non-cognitive elements of financial behaviour may nevertheless be considered as outcomes of students' financial knowledge and skills.

In the 2012 and 2015 assessments, PISA looked at students' self-reported behaviour in hypothetical spending and saving situations, thus providing the opportunity to look at the relationship between 15-year-olds' spending and saving behaviour and their results on the cognitive financial literacy assessment. However, many students did not reply to these questions, perhaps because they found them too sensitive, and reporting the results was made difficult by high rates of missing values. The PISA 2018 assessment further explores various aspects of how students make spending decisions, such as whether they compare prices, check change or buy items that cost more than they intended to spend.

Future assessments should continue to investigate students' spending and saving behaviour, for instance by looking at what items do young people save on, whether they compare products and shop around, the role of digital financial services and digital tools in general in affecting their spending decisions, and the possible mediating role of parents in these decisions. Other behaviours that could be investigated include keeping track of expenses and budgeting. Some

studies have looked at how participation in financial education initiatives in school affected students' outcomes, focusing mostly on saving, spending and credit behaviour (Frisancho, 2018<sup>[79]</sup>; Bruhn et al., 2016<sup>[42]</sup>; Urban et al., 2018<sup>[80]</sup>).

## Assessing financial literacy

### The structure of the assessment

In 2012, the PISA financial literacy assessment was developed as a one-hour paper-and-pen exercise, to be completed alongside one hour of material from other cognitive domains. The financial literacy assessment was made of 40 items divided into two clusters, chosen from 75 initial tasks administered in the field trial. Students sitting the financial literacy test constituted a separate sample with respect to students taking the core PISA assessment; students who sat the financial literacy test were also tested in mathematics and reading.

In 2015, items were transferred to a computer based delivery platform, and additional items were developed for this form of delivery in order to replace items that had been released in the report of the 2012 results. The 2015 financial literacy was developed as a one hour exercise, comprising 43 items divided into two clusters. Students sitting the financial literacy test were a subsample of those taking the core PISA assessment; as such they also sat the standard PISA test of science, mathematics and reading.

The 2018 assessment incorporates 14 new interactive tasks. For instance, some interactive items require the student to actively seek more information by clicking links, rather than relying solely on the information presented on the first screen. Others include graphs that can be manipulated to see a variety of potential outcomes. Such items allow the student to test different scenarios and explain why certain outcomes occur, while at the same time eliminating the need to make calculations and allowing students to focus on financial decisions rather than on numerical calculations. Overall, the PISA 2018 financial literacy assessment consists of 43 items for a total of a one-hour financial literacy exercise. The sample design replicates the one used in the 2012 assessment (separate sample of students sitting the financial literacy, mathematics and reading tests).

The 2021 assessment is expected to comprise a mix of existing items to measure changes in performance over time and new interactive items developed to reflect the revised framework. The sample design is expected to replicate the one used in the 2012 and 2018 assessments.

As with other PISA assessment domains, computer-based financial literacy items are grouped in units comprising one or more items based around a common stimulus. The selection includes financially-focused stimulus material in diverse formats, including prose, diagrams, tables, charts and illustrations. All financial literacy assessments comprise a broad sample of items covering a range of difficulty that enable the strengths and weaknesses of students and key subgroups to be measured and described.

### Response formats and coding

Some PISA items require short descriptive responses; others require more direct responses of one or two sentences or a calculation, whilst some can be answered by checking a box. Decisions about the form in which the data are collected – the response formats of the items – are based on what is considered appropriate given the kind of evidence that is being collected, and also on technical and pragmatic considerations. In the financial literacy assessment as in other PISA assessments, two broad types of items are used: constructed-response items and selected-response items.

Constructed-response items require students to generate their own answers. The format of the answer may be a single word or figure, or may be longer: a few sentences or a worked calculation. Constructed-response items that require a more extended answer are ideal for collecting information about students' capacity to explain decisions or demonstrate a process of analysis.

The second broad type of item in terms of format and coding, is selected response. This kind of item requires students to choose one or more alternatives from a given set of options. The most common type in this category is the simple multiple-choice item, which requires the selection of one from a set of (usually) four options. A second type of selected-response item is complex multiple choice, in which students respond to a series of “Yes/No” or “True/False”-type questions. Selected-response items are typically regarded as most suitable for assessing items associated with identifying and recognising information, but they are also a useful way of measuring students’ understanding of higher-order concepts that they themselves may not easily be able to express.

Although particular item formats lend themselves to specific types of questions, care needs to be taken that the format of the item does not affect the interpretation of the results. Research suggests that different groups (for example, boys and girls, and students in different countries) respond differentially to the various item formats. Several research studies on response format effects based on PISA data suggest that there are strong arguments for retaining a mixture of multiple-choice and constructed-response items (Grisay and Monseur, 2007<sub>[81]</sub>; Lafontaine and Monseur, 2006<sub>[82]</sub>). The PISA financial literacy option includes items in a variety of formats to minimise the possibility that the item format influences student performance.

When considering the distribution of item formats, it is important to weigh resources and equity considerations discussed in the preceding paragraphs. Selected-response items have predefined correct answers that can be computer-coded, therefore demanding fewer resources. While some of the constructed-response items are automatically coded by computer, some elicited a wider variety of responses that cannot be categorised in advance, thus requiring human coding from expert judges. The proportions of constructed- and selected-response items are determined taking account of all these considerations.

Most items are coded dichotomously (full credit or no credit), but where appropriate an item’s coding scheme allows for partial credit. Partial credit makes possible more nuanced scoring of items. Some answers, even though incomplete, are better than others. If incomplete answers for a particular question indicate a higher level of financial literacy than inaccurate or incorrect answers, a scoring scheme has been devised that allows partial credit for that question. Such “partial credit” items yield more than one score point.

### **Distribution of score points**

This section outlines the distribution of score points across the categories of the three main framework characteristics discussed previously. The term “score points” is used in preference to “items”, as some partial credit items are included. The distributions are expressed in terms of ranges, indicating the approximate weighting of the various categories. The distribution contains a mix of original items, developed for the 2012 assessment, and those items developed for subsequent assessments. In particular, care is taken to ensure that interactive items are included across different elements of the assessment.

While each PISA financial literacy item is categorised according to a single content, a single process and a single context category it is recognised that, since PISA aims to reflect real-life situations and problems, often elements of more than one category are present in a task. In such cases, the item is identified with the category judged most integral to responding successfully to the task.

Table 1 presents the target distribution of score points according to financial literacy content areas, processes and contexts. It includes the distribution of score points used in the 2012, 2015 and 2018 assessments, and some suggested changes in order to reflect the change in the financial landscape and the financial risk shift towards individuals described in the introduction:

- Give slightly more weight to the "risk and reward" and "financial landscape" content areas and slightly less weight to "money and transactions", while not reducing too much the weight of "planning and managing finances" and
- Give slightly less weight to the process "apply financial knowledge and understanding" in order to reduce the emphasis on numerical skills in cognitive tasks.

In implementing any changes in the actual distribution of items in future assessments, care will be taken to ensure the possibility to compare results with previous assessments.

**Table 1. Approximate target distribution of score points in financial literacy**

Distribution of score points by content areas, processes and context; original distribution and suggested changes.

		<b>Original distribution of score points</b> (in the 2012, 2015 and 2018 assessments)	<b>New suggested distribution of score points</b> (suggested changes are highlighted in <i>italics</i> )
Content	Money and transactions	30-40%	<u>25-35%</u>
	Planning and managing finances	25-35%	<u>20-30%</u>
	Risk and reward	15-25%	<u>20-30%</u>
	Financial landscape	10-20%	<u>15-25%</u>
Process	Identify financial information	15-25%	15-25%
	Analyse financial information and situations	15-25%	<u>25-35%</u>
	Evaluate financial issues	25-35%	25-35%
	Apply financial knowledge and understanding	25-35%	<u>15-25%</u>
Contexts	Education and work	10-20%	10-20%
	Home and family	30-40%	30-40%
	Individual	35-45%	35-45%
	Societal	5-15%	5-15%

## The interaction of financial literacy with knowledge and skills in other domains

In order to perform well in the financial literacy test, students need to have at least some basic levels of mathematical and reading literacy. They also need some transversal skills that are relevant for young people and adults in the 21st century, such as problem solving skills and critical thinking.

A certain level of numeracy (or mathematical literacy) is regarded as a necessary condition of financial literacy, as some financial decisions may require people to perform some basic calculation, such as percentages. Houston (2010[83]) argues that “if an individual struggles with arithmetic skills, this will certainly impact his/her financial literacy. However, available tools (e.g. calculators) can compensate for these deficiencies; thus, information directly related to successfully navigating personal finances is a more appropriate focus than numeracy skills for a financial literacy measure”. Mathematically-related proficiencies such as number sense, familiarity with multiple representations of numbers, and skills in mental calculation, estimation, and the assessment of reasonableness of results are intrinsic to some aspects of financial literacy.

On the other hand, there are large areas where the content of mathematical literacy and financial literacy do not intersect. As defined in the PISA 2021 mathematical literacy framework, mathematical literacy incorporates four content areas: *change and relationships*, *space and shape*, *quantity* and *uncertainty*. Of these, only *quantity* directly intersects with the content of the PISA financial literacy assessment. Unlike the mathematical literacy content area *uncertainty*, which requires students to apply probability measures and statistics, in the PISA assessment the financial literacy content area *risk and reward* requires an understanding of the features of a particular situation or product that indicate that there will be a risk of losing money and (sometimes) a possibility of gains. In the financial literacy assessment, the quantity-related proficiencies listed previously are applied to problems requiring more financial knowledge than can be expected in the mathematical literacy assessment. Similarly, knowledge about financial matters and capability in applying such knowledge and reasoning in financial contexts (in the absence of any specifically mathematical content) characterise much of all four content areas of financial literacy: *money and transactions*, *planning and managing finances*, *risk and reward* and *financial landscape*. Figure 1 represents the relationship between the content of mathematical literacy and financial literacy in PISA.

Operationally, there are few items populating the portion of the diagram where the two circles intersect. In the financial literacy assessment, the nature of the mathematical literacy expected is basic arithmetic: the four operations (addition, subtraction, multiplication and division) with whole numbers, decimals and common percentages. Such arithmetic occurs as an intrinsic part of the financial literacy context and enables financial literacy knowledge to be applied and demonstrated. Use of financial formulae (requiring capability with algebra) is not considered appropriate. Dependence on calculation is minimised in the assessment; tasks are framed in such a way as to avoid the need for substantial or repetitive calculation. The calculators used by students in their classrooms and on the PISA mathematics assessment will also be available in the financial literacy assessment, but success in the items will not depend on calculator use. Moreover, the suggested change in the target distribution of score points (Table 1) goes in the direction of giving less emphasis to the application of basic arithmetic skills in financial contexts by slightly reducing the weight of the process category “Apply financial knowledge and understanding”, in order to leave more room for assessing non-numerical financial skills.

A similar reasoning holds for reading skills. Financially literate students should have some basic reading proficiency, to be able to read financial documents and understand financial terms appropriate to the situations they may encounter. To minimise the level of reading literacy required

in the PISA financial literacy test, stimulus material and task statements are generally designed to be as clear, simple and brief as possible. While highly technical terminology relating to financial matters is avoided, in some cases, however, stimulus may deliberately present complex or somewhat technical language, as the capacity to read and interpret the language of financial documents or pseudo financial documents is regarded as part of financial literacy.

In practice, the results of the 2012 and 2015 PISA financial literacy assessments gave a more precise measure of students' performance in financial literacy in comparison with reading and mathematics performance. The results indicated that in 2015 around 38% of the financial literacy score reflected factors that are uniquely captured by the financial literacy assessment, while the remaining 62% of the financial literacy score reflected skills measured in the mathematics and/or reading assessments (OECD, 2017<sub>[13]</sub>). The association between financial literacy and other domains indicates that, in general, students who perform at higher levels in mathematics and/or reading also perform well in financial literacy. There were, however, wide variations in financial literacy performance for any given level of performance in mathematics and reading, meaning that the skills measured by the financial literacy assessment went beyond or fell short of the ability to use the knowledge that students acquired from subjects taught in compulsory education (OECD, 2014<sub>[1]</sub>; OECD, 2017<sub>[13]</sub>).

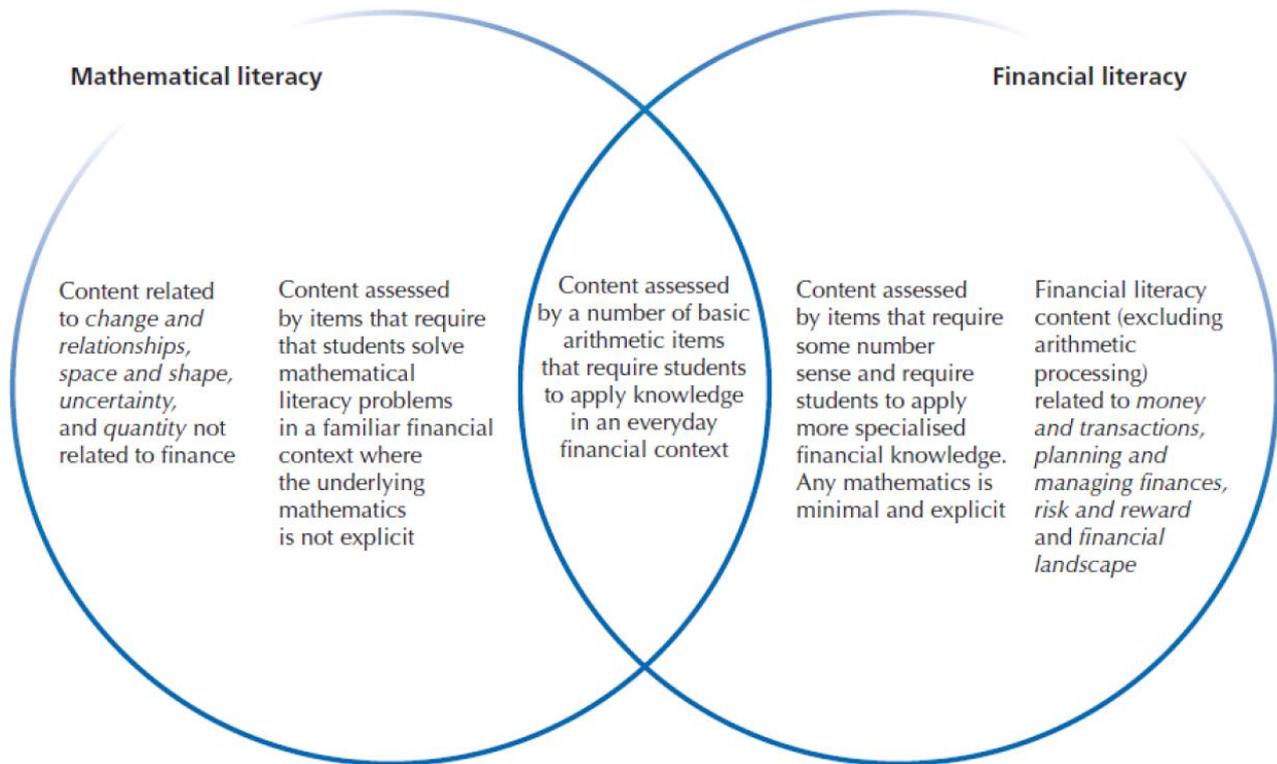
In addition to basic mathematical and reading literacy, a number of other skills are relevant to financial literacy, including problem solving, critical thinking, reflection and anticipation (OECD, 2018<sub>[84]</sub>). Many of the PISA financial literacy tasks require students to understand and resolve real-life problem situations where the method of solution is not immediately obvious and where some information or conditions are not immediately evident, such as working out an insurance pay-out given certain conditions of the insurance policy.

The PISA financial literacy assessments also requires students to apply their critical thinking to financial situations, such as being able to distinguish between biased and reliable sources of financial information, to choose among a variety of products of providers, and to understand that certain financial decisions may have different consequences on different people depending on their circumstances. Analytical and critical thinking are important to foresee what may be needed in the future and how today's actions may have consequences in the future.

Being financially literate also requires having a sense of responsibility for one's financial decisions and reflecting upon one's actions and their consequences for personal and societal well-being. This is closely connected to other important 21st century skills such as a sense of ethics, integrity and social responsibility.

Future PISA assessments may build on synergies with other cognitive assessments, such as in the areas of problem solving and critical thinking, to investigate any relations with financial literacy.

**Figure 1. Relationship between the content of financial literacy and mathematical literacy in PISA**



## Reporting financial literacy

### Financial literacy scale

The financial literacy cognitive data is scaled in a similar way to the other PISA data. The scale summarises both the proficiency of a student in terms of his or her ability and the complexity of an item in terms of its difficulty. The mapping of students and items on one scale represents the idea that students are more likely to be able to successfully complete tasks mapped at the same level on the scale (or lower), and less likely to be able to successfully complete tasks mapped at a higher level on the scale.

Following PISA practice, the scale is constructed as having a mean of 500 and a standard deviation of 100 among participating OECD countries. A comprehensive description of the modelling technique used for scaling can be found in the *PISA Technical Reports* (OECD, 2014<sup>[85]</sup>; OECD, 2017<sup>[86]</sup>).

### Proficiency levels

In the PISA 2012 assessment, the scale was divided into five proficiency levels, according to a set of statistical principles, and then descriptions were generated based on the tasks located within each level, to encapsulate the kinds of skills and knowledge needed to successfully complete those tasks.

By calibrating the difficulty of each item, it is possible to locate the degree of financial literacy that the item represents. By showing the proficiency of each student on the same scale, it is possible to describe the degree of financial literacy that the student possesses. The described proficiency scale helps in interpreting what students' financial literacy scores mean in substantive terms.

Table 2 reports a description of the five proficiency levels. These levels are as they were defined for PISA 2012. New items may help to refine the descriptions of existing levels of performance and may potentially provide sufficient information to describe more levels, above or below those established in PISA 2012.

**Table 2. Summary description of the financial literacy five proficiency levels**

Level	Score range	Percentage of students able to perform tasks at each level (OECD average-10 – PISA 2015)	What student can typically do
1	326 to less than 400 points	21.1%	Students can identify common financial products and terms and interpret information relating to basic financial concepts. They can recognise the difference between needs and wants and can make simple decisions on everyday spending. They can recognise the purpose of everyday financial documents such as an invoice and apply single and basic numerical operations (addition, subtraction or multiplication) in financial contexts that they are likely to have experienced personally.
2 Baseline	400 to less than 475 points	22.6%	Students begin to apply their knowledge of common financial products and commonly used financial terms and concepts. They can use given information to make financial decisions in contexts that are immediately relevant to them. They can recognise the value of a simple budget and can interpret prominent features of everyday financial documents. They can apply single basic numerical operations, including division, to answer financial questions. They show an understanding of the relationships between different financial elements, such as the amount of use and the costs incurred.
3	475 to less than 550 points	26.0%	Students can apply their understanding of commonly used financial concepts, terms and products to situations that are relevant to them. They begin to consider the consequences of financial decisions and they can make simple financial plans in familiar contexts. They can make straightforward interpretations of a range of financial documents and can apply a range of basic numerical operations, including calculating percentages. They can choose the numerical operations needed to solve routine problems in relatively common financial literacy contexts, such as budget calculations.
4	550 to less than 625 points	19.6%	Students can apply their understanding of less common financial concepts and terms to contexts that will be relevant to them as they move towards adulthood, such as bank account management and compound interest in saving products. They can interpret and evaluate a range of detailed financial documents, such as bank statements, and explain the functions of less commonly used financial products. They can make financial decisions taking into account longer-term consequences, such as understanding the overall cost implication of paying back a loan over a longer period, and they can solve routine problems in less common financial contexts.

5	Equal to or higher than 625 points	10.7%	Students can apply their understanding of a wide range of financial terms and concepts to contexts that may only become relevant to their lives in the long term. They can analyse complex financial products and can take into account features of financial documents that are significant but unstated or not immediately evident, such as transaction costs. They can work with a high level of accuracy and solve non-routine financial problems, and they can describe the potential outcomes of financial decisions, showing an understanding of the wider financial landscape, such as income tax.
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Source: (OECD, 2017<sub>[13]</sub>).

### Dataset

The data from the 2012 and 2015 financial literacy assessment are available at <http://www.oecd.org/pisa/data/>. The databases include, for the sampled students, their cognitive results in financial literacy and in standard PISA domains (mathematics and reading in PISA 2012; mathematics, reading and science in PISA 2015), the behaviour data from the short questionnaire on financial literacy, and data from the general student questionnaire and school questionnaire (only in 2012).

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